DISTRICT OF COLUMBIA TAXICAB COMMISSION

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REGULAR COMMISSION MEETING

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TUESDAY, SEPTEMBER 11, 2007

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The Commission convened at 10:00 a.m. in the Auditorium of THEARC Theater, 1901 Mississippi Avenue, S.E., Washington, D.C., Leon J. Swain Jr., Chairperson, presiding.

PRESENT:

LEON J. SWAIN JR., Chairperson SANDRA C. ALLEN, Commissioner A. CORNELIUS BAKER, Commissioner WILLIAM HENRY CARTER IV, Commissioner THOMAS E. HEINEMANN, Commissioner INDER RAJ PAHWA, Commissioner STANLEY W. TAPSCOTT, Commissioner THERESA N. TRAVIS, Commissioner

STAFF PRESENT:

DOREEN E. THOMPSON, ESQ., General Counsel

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1	P-R-O-C-E-E-D-I-N-G-S
2	10:29 a.m.
3	CHAIRPERSON SWAIN: Good morning,
4	everyone.
5	What I'd like to do is I'd like to
6	call the meeting to order. Today is September
7	the 11th. The hour is 10:30. And we are
8	present at THEARC in Southeast, Washington,
9	D.C. My name is Leon Swain. I'm the
10	Chairperson of the D.C. Taxicab Commission.
11	And I thank you all for coming out today.
12	I'm going to call this meeting to
13	order. It is September the 11th, and it is
14	10:31. We are located at the THEARC at 1901
15	Mississippi Avenue.
16	And I'd like to ask a moment of
17	silence in regards to 9/11, and also with
18	respect to the former first lady of the city,
19	Ms. Effi Barry.
20	(A moment of silence was observed.)
21	CHAIRPERSON SWAIN: Thank you very
22	much.

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1	Madam Secretary, will you determine
2	if we have a quorum?
3	MS. THOMPSON: I'm going to call
4	the roll and ask the Commissioners to please
5	respond when they hear their names.
6	Commissioner Allen?
7	COMMISSIONER ALLEN: Present.
8	MS. THOMPSON: Commissioner Baker?
9	COMMISSIONER BAKER: Present.
10	MS. THOMPSON: Commissioner Carter?
11	COMMISSIONER CARTER: Present.
12	MS. THOMPSON: Commissioner
13	Tapscott?
14	COMMISSIONER TAPSCOTT: Present.
15	MS. THOMPSON: Commissioner
16	Heinemann?
17	COMMISSIONER HEINEMANN: Present.
18	MS. THOMPSON: Commissioner Pahwa?
19	COMMISSIONER PAHWA: Present.
20	MS. THOMPSON: Commissioner Travis?
21	COMMISSIONER TRAVIS: Present.
22	MS. THOMPSON: Commissioner Swain?
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CHAIRPERSON SWAIN: Present.

MS. THOMPSON: Chairperson, we have a quorum. We can proceed with this meeting, including any matter requiring a vote.

CHAIRPERSON SWAIN: Thank you, madam.

We're here today mainly to talk about the recommendation that has to be made to the Mayor -- Mayor Fenty -- with regards to the meter issue. Also what we're going to do today is we're going to have public comment with regards to this.

We're going to ask that you come up, give your name, if you would spell your last name because this meeting is being transcribed. I want to make sure that all of your comments are made part of the official record.

Even though we will be voting for our recommendation today, your comments will be added to the official record that will be sent to the Mayor.

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Additionally, the Zogby Report, the drivers' survey, and all of the articles we are sending to the Mayor will be up on our website, having to do with the surveys and things of that nature. They will be posted on our website this evening.

There are copies of the Report, the Summary of the Zogby Report, and also the TIP Report, and the summary of the driver survey are on both sides of the hall.

I sincerely hope that everyone will feel free to say what's in their heart on this This issue is the one that's been issue. going back and forth for 50 years. We're address it, at which time going to Commissioner will all get an opportunity to speak to you if they'd like to make additional statements. And then we will be voting on the recommendation.

did have Zogby International here who conducted the original poll -- the telephone survey, He's here.

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We have a PowerPoint presentation, so you can see where we got the numbers from and how we came to certain conclusions.

Thank you very much.

MR. ROGERS: Hello. Good morning.

My name is Sam Rogers. I'm with Zogby

International here in our Washington office.

Just to give you a little background, we were commissioned to conduct a telephone poll, a survey of Washington, D.C. residents, more specifically, Washington, D.C. cab riders to assess their opinions on a variety of issues all related to the meeting that's going on now.

We have a little PowerPoint presentation to present to you. And I saw that the report that we put together was in the back. This will follow largely right along with the report, which mirrored the poll.

To give you a little background, this survey largely mirrors a 1994 survey

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that was conducted by the D.C. Cab Commission. We did not conduct that survey, just as a disclosure, but we took that script and largely followed it to see how opinions had changed in the 13 years since that time.

There, of course, had to be some modifications because things have changed quite a bit in Washington, as you all know, since 1994.

But this poll was of 611 D.C. cab riders. It has the margin of error of somewhere in the neighborhood of four percent.

And we'll just walk you through the results here one by one. If there's someone up there who can advance the -- there we go.

As I said, 611 cab riders, a margin of error four percent. This was the second week of August. We do this on our telephones from Utica.

We made approximately 6,000 calls and talked to approximately 611 people and asked them these questions.

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And if we can go on to the next slide, we'll start with a quick summary of what we found.

To divide up cab riders into two categories, frequent and infrequent, we asked the question simply how often do you use a D.C. taxicab. The options were daily, several times a week, several times a month, every couple of months, or never. Those who responded never were kicked out of the survey. And so we only polled those who at least ride in a cab every few months.

Frequent cab riders are those who ride daily or several times a week. So, just to give you an idea, infrequent cab riders are those who don't ride more than a few times a month.

Among infrequent cab riders, we found that the usage of cabs -- or rather I guess we'd say that the usage of cabs is now more infrequent -- 67 percent as compared to 50 percent in 1994. And 20 percent of D.C.

residents don't ever ride in cabs.

There was wide variation too. We tracked this by ward, including Ward 8 where it was highest. We'll see that a little later on.

We asked cab riders to rate cab service. Sixty-seven percent gave it a fair or poor rating, which we would consider negative. The other third gave it a good or excellent rating, which we consider positive. So overall, two thirds find cab service negative.

We asked how easy it is for them to use the zones. And in 1994, 41 percent said it was fairly easy. But now we find that a majority of people find it difficult to use, especially among frequent cab riders; 4 in 5, that's 80 percent find the zones difficult to use.

On to the next. We asked about opinions -- switching. We had 48 percent agreed, 49 percent who disagreed with the

change -- pretty down the middle.

Fifty-four percent support a switch to the time-distance meter; 58 percent to zone meters. We'll get into that distinction in a second when we get to the results.

And the support we found varies widely among how easy it is for you -- or how easy you find the zone system to be used. Do you find it easier to use? Seventy percent -- or about 70 percent find it difficult to use. They would switch to a meter.

Seventy-six percent who find it easy oppose the switch. And 59 percent of those strongly oppose the switch.

Go on to the next. Also frequent cab riders are more likely to support the switch to meters. Fifty-three percent agreed with replacing zones with meters.

So, we also asked the cab riders why they support the switch. And we'll get into those breakdowns in a second. But there was more consensus among those who were in

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favor of the switch.

So overall support for the switch to a time/distance meter is highest among frequent cab riders, or riders who find the zone system difficult to use.

And obviously, the opposite's true.

Infrequent riders -- those who find it easy -prefer things the way they are. So.

Now into the detailed results, which you start on page 7. You just kind of follow along with the report.

Frequency of cab abuse in the District, and this is among all residents. So this includes those who never ride 20 percent, those who frequently ride 15 percent, and those who ride infrequently -- 66 percent there at the bottom. You'll see that daily. only two percent ride So, infrequent use.

On to the next. And you see how this changes over time. You'll see this chart -- a lot of this is 1994 data. Here's our

2007 data. And you can see the infrequent ridership -- the pink and the red. It's gone up over time. On to the next.

This is the usage by Ward. You'll see this chart a lot too -- Wards 1 through 8. The highest rate of never using a cab -- 50 percent in Ward 8, and it comes all the way down to eight percent in Ward 3. So you see wide disparities. Almost zero to one percent daily ridership, except in Ward 5, where we have 10 percent. So there was wide fluctuation.

On to the next. And then we looked by income. This is pretty straightforward. As we discussed earlier -- if I could draw a curve for you, those on the low income scale, those on the higher income scale were more likely to use cabs.

There are different reasons for that obviously. Those on the lower income scale are less likely to own cars. Those on the higher income scales have more disposable

income.

On to the next. The same thing by age. Kids use it a little bit less.

On to the next. And so this was where we asked them to rate the cab service. And this is where the 33 percent gave cab service an excellent to good rating. This is considered positive. And the others, negative. And that's a general rating -- not tied to anything specific -- just your overall opinion of how you feel about D.C. cab services.

And this is the rating over time. As you see, it's gone down a bit from a big transfer from the good to the fair, which is what we would call a soft transfer over time. But it definitely has gotten more negative since 1994.

On to the next. I'll stop briefly if any of the Commissioners have questions.

Rating by Ward. You'll see that we had some fairly wide variation. There was

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some particularly positive marks in Ward 2 -16 percent, Ward 6 -- 16 percent, whereas Ward
8 had zero percent gave them an excellent
rating. They had a very high negative rating
-- almost 90 percent in Ward 8.

And you could add up each, and you would see the highest negatives came from Ward 7, Ward 8, Ward 4, and Ward 5.

On to the next. We asked -- this is the zone question -- how easy is it to use. Forty-four percent said it 53 was easy, percent difficult, and then it's fairly evenly split among those who said very easy, somewhat easy. Somewhat difficult -- it's a little bit It's about a third overall. larger. majority find it difficult to use. And these are D.C. cab riders. This isn't including tourists or those not from the District.

On to the next. Over time, we find that this has gotten a little bit more difficult to use according to the public in both the very difficult and somewhat difficult

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ratings from the 1994 survey.

On to the next. And by Ward, relatively stable across wards. Ward 2 was a little higher. Ward 4, in terms of those who find it difficult. All in all, we consider this fairly constant.

On to the next. We asked the satisfaction rate-- how happy are you with it? five scale, one to one was dissatisfied, five is very satisfied with the current system -- the zone fare system. 37 dissatisfied, 28 percent who were percent who were satisfied, and 32 who were neutral. That's 30 -- we consider that if you disregard the neutral, those people largely -we don't count that into even the two ratings so that you get more people were dissatisfied than were satisfied with the system. Those 32 are just considered ambivalent.

On to the next. You see that the satisfaction over time has gone down from 41 percent to 28 percent. And most of that can

be attributed to a rise in being not satisfied, or just having a neutral opinion of that.

And now by Ward, highly variable by Ward. Those who were most satisfied were most likely in Ward 4 and Ward 3. Those who were most unsatisfied were in Ward 2 and Ward 5. We had 32 percent in Ward 5 and Ward 6 who were very dissatisfied with the zone fare system as it currently stands.

On to the next. And now we asked simply have you ever ridden in a cab with a time/distance meter. Three quarters of those had said they had. Twenty-four percent did not.

On to the next. Over time, this number has fallen. It was 91 percent in 1994. So these days people are less likely to have ridden but three quarters, still fairly high.

On to the next. By ward, it's pretty high across the board. Ward 1 had the lowest rating for having ridden in a

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time/distance cab. I couldn't explain why that is, but I'm sure someone out there can.

On to the next. Now we asked respondents -- we gave them a statement. We asked them if they agree with it or whether they disagree with it. They had four options: strongly agree, somewhat agree, somewhat disagree, strongly disagree.

The statement was, "Should the District of Columbia replace the current zone system with a time/distance meter?" Opinion: 48 percent agreed; 49 percent disagreed. And you see how it's split up here. What we consider the strong opinions are much larger than the moderate opinions. You either strongly agree with it, or you're likely to strongly disagree with it.

On to the next. You'll see over time, there's been an increase in both agree and disagree. And that is because back in 1994, a good number of people said they were uncertain. They were not sure.

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perce	ent di	ffere	nce	in '9	94, a	one	perd	cent
diff	erence	now		just	in	the	oppos	site
dire	ction.							

On to the next. By ward, here we see the highest disagree marks Ward 1 -- 62 strongly disagree, Ward 54 percent percent. And the strongest agree marks were Wards 2 -- 49 percent, Ward 3 -- 42 percent.

And you can go through all wards, but those were the biggest outcriers to this question.

Now, if we look at this, based on how easy respondents said it was for them to use the zone, those that said it was very easy to use strongly disagreed with the proposal. Whereas those who said it was very difficult to use strongly agreed with replacing it.

And that's where that finding we talked about earlier came from.

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Those in the middle, has it's difficulties -- fairly in the middle. So, you're either most likely on one side, or the other.

On to the next. And if we ask if you have experience -- we thought maybe there'd be a difference if you had ever ridden in a time/distance cab -- your opinion is probably different it turns out. While if you ever had, you're more likely to agree that maybe we should switch to a time/distance meter.

And remember, this is 75 percent of the overall population here, as opposed to this which was 24 percent because they'd never ridden any type of cab. They were more likely to strongly disagree with the switch to a time/distance meter.

Now we asked respondents why they would support switching to a meter. Only asked those obviously who did support or did agree that there should be a switch. Almost

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three out of every four said there would be less overcharging. Sixty-nine percent said that their fare would be related to distance. That's why they could see a direct correlation between business travel and their fare.

Sixty-eight percent liked it because their fare is going to be displayed for them. Fifty-eight percent get printed receipts. Forty-nine percent believed that there'd be cheaper fares.

Now we go to the next slide. We see why those disagreed. Now in the last one we noticed that there was a lot of consensus. Everything got almost above 50 percent. But here, none of the reasons have garnered 50 percent, but they came close.

Forty-eight percent said they wouldn't know what the trip cost before they take it. Forty-four percent said that the fares would be more expensive. Forty-four percent said there's no incentive for cab This drivers taking a shorter route. is

without -- this would be if you opposed the system though. Forty percent said there would be increased costs because of travel delays -- time delays due to traffic. And 27 percent said specific trips that they would take would be more expensive -- preplanned trips, I guess. So less consensus. But now you see the breakdown.

On to the next one. Now we presented respondents with three systems.

Just a brief statement. We didn't assess the name with it. We just described what the system would be like.

The first was the current system -- and actually I can see which order we put them in. There was system A, system B and system C. I want to make sure I get it right for you. This would be on page 11.

System A was a zone fare meter. This was the most popular -- I'm sorry. It was the second most popular choice. One third described the zone fare meter with the GPS

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which gives you a printed receipt.

The most popular system was the time/distance meter. It was 38 percent. It's simple basic description of the time/distance meter. Your fares tend to be based on time and distance.

And 28 percent selected the current system, which is a zone system, or fares are based on geographic zones. Straight forward.

So, of the two meter systems, the combined total is 72 percent as opposed to 28 percent for the current system that doesn't have a meter on it.

On to the next. We looked at this by ward. For those who can't see, the zone meter is blue; time/distance is pinkish And then the darker purple is the colored. current system.

There was some strong variation by ward as always. Ward 4 highly supports the zone meter, as does Ward 3.

The time/distance meter is the most

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popular in Ward 5. It's 58 percent. No, I'm I'm half-colorblind. I apologize. The current system is 58 percent in Ward 5. It's the only place where the current system was the most popular.

The time/distance meter was the most popular in Ward 1, Ward 2, Ward 6, Ward 7, and Ward 8, where it was about as close as you can get. Ward 8 was always right on the line.

On to the next. Now asked we residents their level of support, which different than the previous statement, that we say, "If the District of Columbia enacted this change, would you support it?"

Well, 58 percent said they would. Thirty-six percent said they would oppose it. This is a switch to zone meters. So it's a majority would support it. And you'll note that the large group in somewhat support it, 33 and 25 being 58. So that's almost -quite two to one.

	On to	the	next	. We	look	for	the
support for	r the	zone	fare	by w	ard.	And	we
find the h	ighest	supp	ort :	in War	d 3,	Ward	4,
Ward 7 t	hose	kinds	of pa	ds in	here,	I gı	ıess
we're sayir	ng.	Ward	8 is	pretty	y spl	it ri	ght
down the mi	ddle.						

The highest opposition -- Ward 1.

It's the only place where opposition seemed to outrank support.

On to the next. And now we asked the same question. How would you support it if the District went to a time/distance meter? Fifty-four percent support, 42 percent oppose. It's a difference of four points from the previous slide.

COMMISSIONER HEINEMANN: May I ask a quick question?

The questions on these -- just so folks understand -- the question, I guess, it's you asked them if we replaced the current system to a zone meter type of system. And the second question-- current system to time

1	and distance.
2	MR. ROGERS: Yes, sir. That's
3	right.
4	COMMISSIONER HEINEMANN: That
5	explains why you have 54 percent and 58
6	percent. Right?
7	MR. ROGERS: Right. That's
8	correct. I'm sorry.
9	COMMISSIONER HEINEMANN: Got you.
10	MR. ROGERS: So this is to replace
11	the current system the zone system with
12	a time and distance meter. And the difference
13	is only four points between replacing the
14	current system with a zone fare meter, and
15	replacing the current system with a
16	time/distance meter.
17	But the big movement was from I
18	don't know if you remember from before but
19	it was 33 percent somewhat supported. Now we
20	have 34 percent strongly support it. So you
21	get a shift in and you'll notice strongly
	i e e e e e e e e e e e e e e e e e e e

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It works out you get the softer

oppose.

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opinion on the zone meter, much more strong opinion on the time/distance meter.

On to the next. If you look at this by ward -- and I sound like a broken record -- Ward 2, Ward 3, Ward 7 -- strong support. Ward 8 -- right down the middle. Ward 1 -- opposed. And the highest strong opposition -- Ward 4 and Ward 5.

And just to give you some brief demographics about cab riders who took part in this event, it's a little different than the overall D.C. population. So this will reflect just those who ride in a cab frequently or infrequently. Pretty well split by age, with the biggest chunk right here -- 35 to 54. Not terribly surprising. People who work.

The next. By education. That's pretty well split. Thirty-one percent have college, 25 percent have some college, for a total of 66 percent have some college education.

The race -- the majority -- 53

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1	percent are African-American, 37 percent
2	White, Hispanic 6 percent, and Asian 3
3	percent. Pretty well reflects the D.C.
4	population.
5	And onto what should be the final -
6	by employment. Sixty-two percent of cab
7	riders are employed, 18 retired, 9
8	homeworkers, 10 not for various reasons.
9	This should be by income. And you
10	see that the largest chunks those that make
11	over \$100,000, those that make less than
12	\$25,000.
13	And as we discussed before from an
14	earlier slide, you would see that if we mapped
15	it out, and there are reasons that this
16	variance occurs.
17	And I think that was is that it?
18	Frequency of
19	COMMISSIONER ALLEN: Can you stop
20	right there and repeat how you broke down the
21	income again for me, please?
,,	MR ROGERS: Certainly If we can

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go back.

We had one third of cab riders who earned annually -- annual income -- less than \$25,000; 10 percent -- that should be at 35. I apologize. So that's 42 percent who make less than \$35,000. \$35,000 to \$50,000 -- 17 percent, \$50,000 to \$75,000 -- 15 percent, \$75,000 to \$100,000 -- eight percent, \$100,000-plus -- 17 percent.

COMMISSIONER ALLEN: Can I get you to give an analogy of one third or better are less than \$35,000 a year who are the most frequent riders?

MR. ROGERS: Well, when we go to the next one, we'll see --

COMMISSIONER ALLEN: All right.

MR. ROGERS: -- frequency based on income. She was asking frequency of cab riders by income, which is represented here. Those that make less than \$25,000. This is daily, two times, weekly. This is that question from before.

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1	We find that 22 percent are
2	frequent cab riders, 56 percent are infrequent
3	cab riders. And then as you move up the
4	income range, it becomes just a little bit
5	more infrequent until you get back to
6	\$100,000-plus 20 percent frequent cab
7	riders. You can see the breakout.
8	Those who never ride cabs actually
9	peaks right here at \$35,000 to \$50,000 a year
10	29 percent. The overall average is 20
11	percent. So the infrequency gets a little
12	higher as you move up the income range.
13	COMMISSIONER TAPSCOTT: You said
14	you did this study on 650 people that you
15	called?
16	MR. ROGERS: 611.
17	COMMISSIONER TAPSCOTT: 611. And
18	how many cab drivers?
19	MR. ROGERS: Are in this thing?
20	COMMISSIONER TAPSCOTT: Yes.
21	MR. ROGERS: I don't know.
22	COMMISSIONER TAPSCOTT: You don't
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On the survey that was made in '94, how many people were surveyed on that? How do we reach these figures in comparison to '94?

MR. ROGERS: I'd just like to say as I stated earlier, we conducted this survey. The 1994 survey was commissioned by the D.C. Cab Commission and conducted by another party.

But I have the -- the 1994 survey had a margin of error of four percent. It doesn't say what the sample size was, but I can tell you doing the math, four percent of the D.C. population would be about 600 -- somewhere between 600 and 650.

So the margin of error for both polls is four percent.

COMMISSIONER HEINEMANN: The margin of error would have to involve a number of people.

MR. ROGERS: It would be the same. The sample size for both polls -- the 1984 and 2007.

1	COMMISSIONER HEINEMANN: In '94, we
2	interviewed 611 people. Is that what you're
3	saying?
4	MR. ROGERS: I'm saying it was
5	somewhere in there. I don't have the
6	He asked what the sample size was
7	for the 1994 survey. I told him that I don't
8	have that number off the top.
9	The margin of error for that survey
10	was four percent, which means the sample size
11	was somewhere between 600 and 650, just as our
12	sample size was 611.
13	There were in terms of sample,
14	they were very similar surveys.
15	Again, we didn't conduct the 1994
16	survey. I can't speak on behalf of that. I
17	don't know who conducted it or what methods
18	were used. All I can say is that we tried to
19	copy that as close as possible.
20	And the margin for the error for
21	both of them was plus or minus four percent.
22	That's a pretty standard margin of error for

1	any poll that we conduct.
2	CHAIRPERSON SWAIN: Do you have
3	some questions?
4	MR. BETHEA: I have some questions
5	directly related to the survey.
6	My name is Ronald Bethea. I'm an
7	independent owner/operator of a taxicab of
8	of over 38 years.
9	In your survey, I'd like to know,
10	were any of the statistics used by the survey
11	study that was just done by George Washington
12	University?
13	I'd also like to know is how did
14	you come about with the income ranges on these
15	cab drivers? Was was that based on these
16	cab drivers income solely as cab drivers? Or
17	are they income as government workers, or some
18	other supplemented form of income? Thank you.
19	MR. ROGERS: To answer your second
20	question first, the survey was actually of cab
21	riders, sir. I'm afraid not cab drivers. So
22	this would be a representation of their income

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	the	cab	riders'	inc	ome.	A	cab	rider	is	а
Dis	stric	t re	esident	who	rides	а	ı cal	b at	lea	st
onc	re or	+ 147 i	ce a mor	n+h						

We asked five or six standard demographic questions at the end of every poll -- your gender, your race, what is your annual income before taxes, or your tax adjusted income. And then they respond accordingly.

Some people don't like to give us their income, which is fine. It's a very small percentage, usually about five percent. The remainder, they put it in the range.

To answer your second question a George Washington survey, about I'm not personally aware of any. I'm not sure if --CHAIRPERSON SWAIN: This survey here was strictly of the riding public. did not survey the taxicab drivers. The taxicab drivers have another survey. But this one here was strictly for the riding public.

It was made through making approximately 7,000 telephone calls to the

residents	of t	the	Dist	rict	of	Columbia	٠.	
	We	di	dn't	call	Mai	ryland.	We	didn't

call Virginia. They had to be residents of the District of Columbia residing in one of the eight wards.

MS. ROBINSON: My name is Carolyn Robinson. I drive Yellow Cab 800, and I've been a public service vehicle operator for over 32 years.

I have a question. Probably Mr. Swain can answer it too.

How did your organization come about even doing this survey? Did you go through elimination of other companies? Or were you just selected? Or how did you go about having to do this survey, since it was mirrored from the 1994 survey?

CHAIRPERSON SWAIN: They were chosen by me.

What had happened is that I had sent a request in for companies that had done surveys. And this was one that had recently

1	done a survey for the District of Columbia.
2	And they were chosen by me.
3	MS. ROBINSON: You chose you
4	chose this particular company to do the survey
5	in in in correlation of your own
6	opinion? Was it the Commission's opinion, or
7	how did that come about?
8	CHAIRPERSON SWAIN: No. When we
9	canceled the meeting when the meeting was
10	canceled for the public meeting, I looked and
11	I had to make a decision on finding a company
12	to conduct the survey. They had done surveys
13	before for the District of Columbia. And that
14	was the way it was recommended to me.
15	MS. ROBINSON: Okay. But my
16	comment is, your opinion and your survey is
17	was really tainted. And it does not have the
18	demographics for the citizens of the District
19	of Columbia. Thank you.
20	(APPLAUSE.)
21	MR. HARVIN: I'm Peter Harvin. I
22	drive Diamond Cab 226. I've been driving a
213 214 215 216	NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 www.nealrgross.com

taxicab for well over 20 years. Eight years of that, I drove a time and distance meter.

CHAIRPERSON SWAIN: Closer to the mike.

MR. HARVIN: Yes. I drove a time and distance meter for eight years.

My question to you is when you survey people and ask them if they would switch to a time and distance meter, did -- did you preface this question by saying would you prefer to switch if the level of service is less? Because with the time and distance meters, the gross revenue for the entire industry will be reduced. They will support a lot fewer cabs, and service would go down.

You -- I presume you ask the question assuming the level of service would be the same. But if people were asked the question if it took you longer for a cab -- either by calling or on the street -- would you prefer a switch to time and distance, or would you prefer to stay with the same system

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and have the same level of quick service that we have now.

MR. ROGERS: You're correct. The first question was straightforward. Would you prefer a switch from the current system to a zone system based on geography to the time and distance meter? It's а straightforward There was no precondition set to any option. limits. So this is reflective of just an overall -- like to gauge people -- just as we ask overall opinion -- what's your overall rating for cab service. We don't like taint that by saying in one capacity or We would say do you prefer the another. current system? Do you prefer time/distance?

And as you saw, 75 percent of the residents had ridden in a time/distance meter and had some concept therefore of what a time/distance meter was. And I'm sure that the others could pretty well understand based on the short description that a time/distance meter is based on time and distance. That's

pretty self-explanatory.

And if I could just briefly address the previous question. I would just like to say this was a survey of 611 cab riders in the District of Columbia. There's a margin of error of four percent.

We made 7,000 phone calls. The survey is reflective of the D.C. cab ridership population -- those in D.C. who ride cabs.

This reflects D.C. opinion. It is the same as if any of our nationally-conducted polls -- our political polls -- there's a slight margin of error. But we stand by this work -- this methodology. And believe that this represents the opinions of cab riders based on the questions.

You'll note in the report, we don't hide anything. All of the demographic characteristics are there.

Mind you that the demographic characteristics for cab riders is going to be slightly different than the demographic

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characteristi	CS	of	the	overall	D.C.
population.	Just	25	or 20	percent of	D.C.
residents do	not	ride i	n cabs,	, especiall	y if
you saw how d	iffer	ent it	was by	ward.	

And then the questions as presented to the respondents are written right there verbatim on top of every result. They're written right there next to the 1994 results.

And you'll find our statement of methodology which details exactly how it is we go about conducting our poll. It's right on 2. conforms the American page Ιt to Association of Public Opinion Research Standards.

And I just wanted to make that point.

MR. EDWARDS: First, I just want to say that I commend the -- good morning. And I want to commend you all for an agenda properly today, because the way the agenda was printed and I received that agenda, I thought I had a great concern, and it really bothered me --

you know. I thought you had a done deal and you had a consent calendar you were going vote this issue down without us having an opportunity to address this situation.

I have been meeting -- my name is Billy Ray Edwards. And I've been meeting with a lot of cab drivers over the last three or four days to formulate a statement from the Concerned Taxi Drivers Association here in Washington, D.C.

Zone calculators are not an option for the D.C. Taxicab Commission to consider. Why? One, there is no pinpoint accuracy in the global positioning GPS system recommended. It's only the military that has that capability. And commercial GPS have that triangular capability, accuracy would then yaw somewhere between 10 and 100 feet.

Two, the D.C. Taxicab Commission
Panel on Rates and Rules do not have any
specifications on the GPS device, or the means
to check it for accuracy as it would with a

time and distance GPS system -- metered system.

Legally -- and you can check with your lawyer -- this -- that is why the zone calculator is a voluntary option in the D.C. taxicab regulations.

Therefore, we want to go on record against any GPS or meter system for taxicabs in the District of Columbia.

This chaotic situation in this industry is a result of the corrupt practices of the D.C. government and the Taxicab Commission when they 1) started selling D.C. face cards illegally and lying over the years for taxicab -- the taxicab test to be compromised.

(APPLAUSE.)

MR. EDWARDS: Third, overregulating the industry to finance the D.C. government and the University of the District of Columbia by increasing fines allowing themselves to be influenced by outside legislators and other

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1	jurisdictional taxes and limousines, allowing
2	them to hack in the city of Washington, D.C.
3	(APPLAUSE.)
4	MR. EDWARDS: Five five last
5	but not least until the D.C. government and
6	the D.C. Taxicab Commission do something to

protect the livelihood of legal -- legal hackers, some with 20 to 50 years of public

9 service to the residents and visitors to the

10 city of Washington, D.C., we recommend that

all legal hackers licensed to quote fares in

12 the District of Columbia go on strike in

conjunction with Mayor Fenty's decision

starting at 7:00 o'clock a.m. on October the

15 | 1st, 2007, to protect your freedom to make an

16 honest living without unnecessary regulations.

Others may work knowing the damage they do to this industry and the livelihoods to others. And it's going to be at their

risk. Thank you.

(APPLAUSE.)

CHAIRPERSON SWAIN: Mr. Edwards,

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1	could I have a copy of that to add to the
2	report?
3	MR. EDWARDS: Well, excuse me. I
4	tell you what. What I will do, this is just a
5	draft and I worked it out meeting with cab
6	drivers all night last night. And I didn't
7	have a chance. I got about 200 copies here of
8	but I had to ad lib and made some editorial
9	changes on this thing. But I'll be glad to
10	let you have it.
11	But anybody who reads this has got
12	the gist of the things that I have just said
13	within this document. I'll be more than glad
14	for you to have a copy of it.
15	And anyone else that would like to
16	have a copy you know just pass it along
17	to everybody.
18	CHAIRPERSON SWAIN: Thank you very
19	much.
20	(APPLAUSE.)
21	MR. DANIELS: I'd like to say good
22	morning to the Taxicab Commission. Good
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name?

morning to all the taxicab drivers.

I'm a five-generation --

CHAIRPERSON SWAIN: What's your

MR. DANIELS: My name is Mr. Daniels. And I've been a taxicab driver since I was 18 years old. I don't like to state my age at this particular point. But both of my grandfathers drove cabs here in the District of Columbia, along with the late Mr. Marley Schaefer.

gathered here today probably concern nervous worry because they feel that the taxicab meter system may be brought forth. And then the basic concern, they -- Mr. Billy Ray Edwards -- his -- what he had to say was -- is much more detailed than what I'm saying. But I'm trying to get down to the basic facts about the fact that what would happen is that we would make less money with a meter, or with the meter system, which would allow us not to

1	be able to take care of the upkeep of our
2	vehicles, and the upkeep of probably our
3	families.
4	We all believe in the world
5	perspective in a win-win situation. Right?
6	Whenever you deliberate and deliberate with
7	people or anyone, you want to look for a win-
8	win situation. One side winning and another
9	side not winning will not account for total
10	you know more of a line of total
11	satisfaction.
12	So, we're looking for that. And
13	they had a graph up here of the average
14	taxicab driver's earnings.
15	They did not have that up there?
16	CHAIRPERSON SWAIN: That wasn't
17	taxicab drivers. That was the
18	MR. DANIELS: That was the average
19	citizen?
20	CHAIRPERSON SWAIN: Yes.
21	MR. DANIELS: Okay. All right.
22	Well, I think that when you take a
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poll that you also want to include the taxicab drivers' earnings. All right? So that you can take a look at what we're averaging and what our average cost is to maintain the vehicle, renew licenses, family upkeep and -- you know -- straight across the board.

Thank you for listening. I see your acknowledgement, sir. And I hope that if I'm speaking all right -- I'm a little shy, and not -- never really spoke -- you know -- just for a crowd and what-not like that. Right?

Like I said, I've been driving a cab a long time. And I'm still a young person. And I'm proud of that. All right? It's an honest and decent living. Sometimes it can get a little sticky. You really do learn to deal with the public. That's a good thing.

But we do want you guys to acknowledge our earnings in your decision in bringing in a metered system. Some drivers,

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they just -- they just don't -- definitely don't want meters period. Right? But again, if we can get a win-win situation and whatnot, maybe that might be something different. All right?

But, it -- when you take these polls, our income is probably one of the most important things in there. And if it goes down, can you imagine where we're at -- where we will be at if we take a decrease payments, and what the actual cost of living is, and what the actual mortgage is? Right?

Τ haven't bought a home But I'm working on it. And -- you Right? know -- at -- at this particular point, the mortgage companies and Congress -- everybody's into -- into schisms right now. And now we're into schisms. And we need your help.

I'm not exactly sure whether or not people are very well to notice that out of all the taxicab drivers within the District of Columbia, we don't have a say-so in voting for

who is a taxicab -- who sits on the Taxicab Commission. And the Taxicab Commission is there we hope very dearly in the behalf of our livelihood as well as our safety and the rules and regulations that help to govern us along with helping society to get to and fro.

That's all I want to say.

(APPLAUSE.)

MR. DANIELS: Well, we hope that -- you know -- we get a win-win situation with this.

I didn't say I wasn't for a meter or a zone meter that figured out what the fare was -- kept the fares the same. I didn't say I was for or against.

But our income is the most important thing. And our children, our families -- you know -- that's where we stand.

So, we need your empathy in that.

And we also like to help to get some kind of a system where we can vote for a Taxicab Commission.

1	(APPLAUSE.)
2	CHAIRPERSON SWAIN: Excuse me.
3	We're going to have to limit everybody's
4	response to three minutes.
5	MR. WRIGHT: Good morning.
6	I had wanted to ask some questions
7	of the Commission. This is not the time for
8	that. Is that correct?
9	CHAIRPERSON SWAIN: That's correct.
10	MR. WRIGHT: All right.
11	CHAIRPERSON SWAIN: If you'd like
12	to ask the Commissioners a question, you can,
13	sir.
14	MR. WRIGHT: Yes. And I some
15	the the person who but, first of all,
16	I'm concerned as to what role did the Taxicab
17	Commission play in selecting the the person
18	who did the survey. I heard the Chairman. I
19	understand the Chairman was involved.
20	But I'm concerned the Commission
21	who we look to for leadership, what role

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did they have to play in it? How come the cab

22

1	drivers were not even considered? And what I
2	heard this morning, we're not even considered
3	in all this that stuff that's going on. It's
4	somebody else is being considered, and not us.
5	And I'm concerned about that.
6	What role did the Taxicab
7	Commission all you eight people up there
8	have in doing what we're doing here this
9	morning?
10	CHAIRPERSON SWAIN: Mr. Wright, I
11	chose the Zogby company. I chose to have the
12	telephone poll made. And also there was a
13	drivers' poll that was made also, sir.
14	MR. WRIGHT: The drivers' poll was
15	an insult you know. The drivers' poll was
16	an insult.
17	(APPLAUSE.)
18	MR. WRIGHT: So this gentleman here
19	I noticed you say that you indicated
20	that people in the Southeast did not know the
21	fare. That's a joke.
22	You try to tell someone in the

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1	Southeast in Ward 7 out there, give them
2	the wrong fare and see how fast they tell you
3	what the fare is.
4	(APPLAUSE.)
5	CHAIRPERSON SWAIN: Mr. Wright, you
6	said that
7	MR. WRIGHT: In his presentation,
8	he indicated
9	CHAIRPERSON SWAIN: People in
10	Southeast the people that responded back,
11	that was their response, sir.
12	MR. WRIGHT: Ward 8. He's saying
13	Ward 8.
14	I'm saying to you I'm saying to
15	you, sir, that can't be right. You can you
16	you ride anybody in Ward 8 or 7, and they
17	all know what the fare is if you make a
18	mistake and give them the wrong fare.
19	So, he's wrong about what he's got
20	there.
21	Now a whole lot of stuff he's got
22	there is wrong. But that's the one that stuck
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out to me.
So, I just want you to know that.
CHAIRPERSON SWAIN: Thank you very
much.
MR. WRIGHT: Now, what I need to
know from also how did you go about
phrasing the question? You know it's been
said and they they'll tell you can
that you can get to 7 and get what you want.
And I say we got what somebody wants, not what
we want, but what they want.
CHAIRPERSON SWAIN: Mr. Wright, you
asked the question. Those questions were
mirrored on the questions that were with the
1994 survey.
MR. WRIGHT: Well, what about
what about his survey? He said he made a
he did a comparison.
CHAIRPERSON SWAIN: Those questions
were mirrored off of the questions that were
asked in 1994, sir.
MR. WRIGHT: All right.

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Could I ask another question?

Did you determine the accuracy of the people who don't know this and don't do Did you look at the Taxicab Commission over on Martin Luther King? Did you go in there and look at their files about how many complaints they had with respect overcharges, dissatisfied with the service? Did you do anything to look at the record, to establish in the office that was there to at least back up what you've got here. how were they compared? Did you look at the records in the Taxicab Commission to see how many complaints they had of dissatisfied people?

 $$\operatorname{MR.}$$ ROGERS: That was not part of the survey.

MR. WRIGHT: It was not part of the survey? You did not think it was very helpful to you to look at what they got in the office over there to determine if this is really accurate -- what the people are telling

you?

CHAIRPERSON SWAIN: Mr. Wright, I think if you make 7,000 phone calls and you get responses back from 600 people, and the 600 people said that their concerns are overcharging. Their concerns are the quality of service. I don't see how looking at what we -- we didn't have a hand in this. All we did -- we provided them with the questions that we wanted. And they called the riding public. They called the riding public. We didn't call the riding public. They called the riding public. They called

MR. WRIGHT: But do you not -would you not, Mr. Chairman -- would you not
agree -- the office and your records -- the
people who ride cabs, who call cabs who are
dissatisfied and having complaints,
overcharging or whatever, does that not
reflect some of what's going on as to whether
there needs to be a change or not?

CHAIRPERSON SWAIN: A lot of people

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peop	ole	that	live	in	Mar	yland	and	Virgi	nia.
We'r	e t	alkir	ng abo	ut in	nters	tate s	servi	ce.	

Individuals that were called on this survey were from Washington, D.C., and Washington, D.C. alone, sir.

MR. WRIGHT: I'm not talking about this area, per se. I'm talking about the complaints in your office.

Would that indicate that it's widespread -- two thirds dissatisfied? Do you have that kind of documents in your office that would indicate to you that's a real problem in this city?

CHAIRPERSON SWAIN: I receive enough complaints in the office to understand that yes, sir, it is a problem in the city.

Now, but understand this. This is just one part of it. What we're doing here is gathering information to make a recommendation to the Mayor. The Mayor will make the final decision.

1	MR. WRIGHT: Why were not cab
2	drivers involved in the survey, since we're
3	the ones that go out there and drive 24 hours
4	a day, get shot buy cars, invest our money
5	do all these things that the government
6	don't have to do? Why would we not be
7	involved in something that's going to affect
8	our livelihood, not only the public, but in
9	our livelihood? Why would we not be involved?
10	CHAIRPERSON SWAIN: Mr. Wright,
11	I'll say it again that there was a drivers'
12	survey, which drivers were involved in. The
13	drivers' were not involved in the telephone
14	poll unless the drivers actually answered the
15	telephone.
16	MR. WRIGHT: Mr. Chairman, that
17	survey I don't how or who made it up but
18	it was a joke.
19	Why would you not have a separate

Because in this survey, he mentioned something

survey that was separate to ask the question

whether a driver wanted this meeting or not?

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1	about drivers about the public being
2	interested in the public being interested I
3	I hear you, Ms. Thompson telling about
4	I'm going to the end. I hear you.
5	Why wasn't that why was not the
6	what I'm trying to find out, how could he
7	get information from the public about the zone
8	taxi meter when that's not even here for them
9	to ride in? They don't use it. So how could
10	they give an opinion about that? And
11	CHAIRPERSON SWAIN: Mr. Wright
12	MR. WRIGHT: And I and I didn't
13	reflect I'm asking him now.
14	CHAIRPERSON SWAIN: You were
15	looking at me.
16	MR. WRIGHT: Well, I'm looking at
17	you, but I'm asking him. How could the public
18	in this survey how could they give an
19	opinion about the zone meter when it's not in
20	effect? They don't ride that now. They don't
21	they're not charged by it. I'm not saying

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they haven't heard about it.

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1	MR. ROGERS: We examined three
2	systems. The current system, the zone system
3	a zone fare system and a time/distance
4	system.
5	And when we asked that question as
6	it's written on page 11 you'll see the
7	question as it was presented word for word
8	we described each in two sentences very
9	simply. The current system zone
10	MR. WRIGHT: What did you tell them
11	about the zone system? What did you tell them
12	about the zone system? What about the zone
13	system?
14	MR. ROGERS: Well, if you like,
15	I'll read it for you.
16	"The zone fare meter system with
17	the GPS calculator or meter that ensures the
18	passenger's pay an accurate zone fare and
19	produces a printed receipt.
20	"A time and distance meter system
21	similar to those used in other cities where
22	rates are based solely on a meter calculating

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1	distance traveled and time spent in the cab,
2	and produces a printed receipt.
3	"The current zone system where the
4	city is divided into geographical zones, and

the rate is based on the number of zones traveled. A receipt is written out by the cab driver."

MR. WRIGHT: And you say --

MR. ROGERS: Those are the three options presented to respondents.

MR. WRIGHT: And you say that the zone system got what percent?

MR. ROGERS: Thirty-eight percent chose time and distance а meter system. Thirty-three percent chose a zone fare meter system. Twenty-eight percent chose the current zone system. Only one percent were not -- or chose none of the above.

MR. WRIGHT: So you're saying that 33 percent of the people who -- well, they had given you an answer their preference for a zone system that they don't know anything

1	about, as opposed to a time and distance
2	meter. Right? That's what you're just
3	saying?
4	MR. ROGERS: If you say so. I
5	didn't understand your question.
6	MR. WRIGHT: Thank you. Thank you.
7	(APPLAUSE.)
8	MR. BUGG: Good morning. John Bugg.
9	Washingtonian Cab.
10	This you had quite a few
11	graphics up there. And the graphics the
12	graphics that you had up there, and you said
13	you called quite a few people. You had quite
14	a few people paged or whatever.
15	How many of these people are you
16	do you know that even ride a cab? You
17	know, I mean, usually when somebody calls for
18	a survey, and people say anything you know.
19	So all of these people here in this audience
20	and the ones out there in the street, this
21	these graphics that you brought in here is
22	supposed to affect our lives if it goes

through.

Now, how many people did you survey to know anything about a meter -- any -- of any kind?

MR. ROGERS: 611.

MR. BUGG: I mean, where did you get the figure from?

MR. ROGERS: That's how many phone calls we made. We made over 7,000.

Sorry. We made over 7,000 phone calls.

The first question was how often do you ride in a Washington, D.C. or a District taxi. That question was asked of over 700 respondents. 611 responded that they had ridden in a cab at some point. Twenty percent said they never rode a cab. Those people would have been thrown out so that we're only talking to people who ride in a cab at least once, twice a year -- people who we consider infrequent cab riders.

MR. BUGG: Are you sure that these

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people rode in a cab? Are you sure that --

MR. ROGERS: I mean, we --

MR. BUGG: -- these are cab riders?

MR. ROGERS: We base all that we do -- not just in the polling business, but in public service in general, when we talk to people on the phone they're being honest with us.

We called enough people on the phone in scientific research where you talk to 611 people in the Washington, D.C. area, you get a margin of error of four percent. That margin of error is there because there are going to be -- as with anything -- there are going to be anomalies. I'm sure there might be someone who doesn't fully understand the question here, or doesn't give an honest answer there.

But I, sir, don't for the life of me understand why someone would respond to a poll question and lie about whether they ever rode in a cab or not. We choose sample sizes

1	so we get an accurate reflection of the
2	general public. We do a nationwide poll, we
3	survey on average 1,000 1,200 people. And
4	we can get a poll that represents the
5	nationwide population down to three percent
6	plus or minus.
7	Here, we did 611 people in the
8	District of Columbia, plus or minus four
9	percent.
10	MR. BUGG: Okay. I want to I
11	want to hear from the Commission. Who paid
12	for this particular survey?
13	CHAIRPERSON SWAIN: The money came
14	out of our budget.
15	MR. BUGG: Out of the budget?
16	CHAIRPERSON SWAIN: Yes.
17	MR. BUGG: It didn't come out of
18	the assessment money?
19	CHAIRPERSON SWAIN: Mr. Bugg, you
20	know that the D.C. Taxicab Commission has
21	absolutely no way of taking money out of the
22	assessment fund. I told you that before.

MR. BUGG: Okay.

CHAIRPERSON SWAIN: We do not -the D.C. Taxicab Commission --

MR. BUGG: I want to leave you with one thing. I want -- you know -- I saw the -- I saw these graphics up here. And I don't agree with any of them.

And I'd like for everybody to understand exactly what a taxicab is in the first place. It is the extension of every mode of transportation you can think of. When the subway breaks down, the taxicab driver. When you come out with your brand new Cadillac and you're going to a wedding or a funeral, and you get that key and it don't turn, and I come down the street with my taxicab, your hand goes up.

Now I want to be able -- able in my mind to equate to the graphics that you had up there, being that I know what the taxicab is -- you know. So, I'd like to close by saying everybody in this room will leave here -- we

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1	should go out and and and talk to
2	whoever we know, because this is time.
3	And it looked like to me, and
4	everybody keep talking about that GPS system.
5	If we get a GPS system, we belong to whoever
6	hook up can hook up to that satellite. And
7	I want everybody in here to understand, it's
8	not about this thing's not about meters and
9	zones. It's about the GPS.
10	Thank you.
11	(APPLAUSE.)
12	MR. LUCAS: My name is William
13	Lucas. I drive Yellow 501.
14	I got a couple questions a
15	couple comments.
16	When I talked to you, Mr. Swain, in
17	reference to this telephone call that you told
18	me that it was going to be 15,000 phone calls
19	made. How come it went down to 7,000?
20	CHAIRPERSON SWAIN: Because I
21	thought it would probably take that many to
22	get the number that they had. It only took

them 7,000 to get --

MR. LUCAS: Well, I don't know. That's what he's saying. You acted as a dictator.

CHAIRPERSON SWAIN: Well, let's put it this way, they made 7,000 phone calls. They got the returns back. The facts are being presented to you, sir.

I didn't make the phone calls. I didn't walk into their office and pick the people to make the phone calls. I didn't pick the time to make the phone calls.

I hired a reputable company which does this on a national basis, and we now have the report.

MR. LUCAS: That the graphics that were put up there, I totally disagree with. And anybody -- I think on one thing there where he said -- where he said that the strong -- 53 percent strongly agreed that it was difficult to understand the system. I disagree with that because if you got 53

percent of people -- these are supposed to be cab riders -- riding cabs. Believe me, 50 percent of them know what the fare is. So that's wrong.

And there's a couple other things on that graphic that I totally disagree with.

This is a question to you. You know when you like go in court, and the lawyer starts to lead the witness, did you lead these people that you were surveying like -- like you had suggested --

MR. ROGERS: Sir, I can again state that in this report, you'll see verbatim what was read to the respondents on the phone.

We have callers who sit in a booth.

It comes up on the computer screen. There is
a script. And the questions here are written
word for word. They go down the line.

The responses that were provided are the ones that are listed down here with the numbers next to them. They started with question one and they worked their way down.

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And it's as straightforward as that. no hidden message here.

As part of being a polling firm and having -- we're required to meet certain standards. one of them is And that disclose all results -- every question that was asked. We can't cherry pick and leave one question out or two.

If we release a poll, every single question is in here, every demographic is in here, everything that was read the listed in here. There's respondents is nothing that has been left out.

And we stand by those methodologies -- the same methodology we use for every poll conduct for our thousands of clients we nationwide -- political candidates, government organizations, nonprofits. You name it. it's all right here.

So if you feel the question itself was worded incorrectly, I'd just say that this was simply based off the 1994 survey that was

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put together by the D.C. Cab Commission.

And other than that, it is printed.

How did you come about MR. LUCAS: as to who to call?

MR. ROGERS: We have lists. There is a massive database of phone numbers in this country.

And we take a list -- a giant list thousands -- hundreds of thousands residents in the District of Columbia. You randomly select phone numbers from that list. And you begin calling those numbers. And you go through -- as the chairman mentioned, you go through over 7,000 phone calls. 700 people who will actually answer the Maybe they're not home. Maybe the question. phone number's not good.

And you get down to that 700, and then you end up with 611 who ride cabs. was the survey size -- the sample size we were aiming for. And you talk to those 600 people

1	and this is what they say.
2	And we considered that this is
3	reflective of the D.C. population cab
4	riders in the District of Columbia, plus or
5	minus four percent. So 95 percent of the
6	time, these results
7	MR. LUCAS: Did you know out of
8	these people did you know whether you was
9	calling an equal number of riders in east
10	ward?
11	MR. ROGERS: As the ward numbers
12	are broken down, we started off calling an
13	even number of people in every ward, whereas
14	as randomly distributed, I mean, it's going to
15	be always right on the line. But that was
16	across the board.
17	And as you saw from the first
18	question, in Ward 8, 50 percent of the people
19	never rode taxicabs. So from there on
20	MR. LUCAS: Well, I think that's
21	wrong
22	MR. ROGERS: This is a survey of

D.C. c	ab r	iders	. So	this	survey	is	refle	ect	cive
of a	rand	om s	ample	of	Washing [.]	ton,	D.C	•	cab
riders									
		The	fact	that	people	in	Ward	8	are

The fact that people in Ward 8 are less likely to ride cabs, it means they're less likely to respond to a survey about cab ridership. So this is reflective of cab ridership.

And if it's low on Ward 8, it's low on Ward 8. If it's higher in Ward 2, it's higher in Ward 2. You poll the people who ride cabs.

CHAIRPERSON SWAIN: Time.

MR. LUCAS: Okay. Anybody that knows anything about Washington, D.C. knows the people living in Ward 8, they're 50 percent -- the people live out there, that they're -- that statistic is wrong.

MR. LEWIS: Good morning, ladies and gentlemen.

My name is John Keith Lewis, Independent 2048. I've been driving for about

three years now.

And my comment is kind of like a nonbiased comment toward the meters versus zones.

They say this is like a taxicab public hearing, and most of the people I've seen here is like taxicabs. And when you -- you know -- that's one little survey that I think that means a lot right now -- here and now.

Then you got most of the people that drive cabs -- ride cabs in D.C. They don't really -- they always ask me what I think is best -- meters or zones. They -- to me, it's like really don't make them no different. I mean, I just -- I just think that -- I mean, if it's something bigger than that cab drivers should be aware of that and -- you know.

But as far as meters and zones in D.C., for like eight mile radius area, I don't -- meters is good for that -- for that.

Because I think you can go I think D.C.'s
only like eight miles across. And you know
when you talk you know when I mean,
being in all fairness, I mean, I know the
tourists and everything bring in a lot of
revenue to the city. And they're used to
meters, and in their states. And so what
but you got to respect the cab drivers that
work here and live here in terms of what they
have to go through, especially picking up
young kids, spitting up, throwing stuff all
over the city you know.

It's very important to consider our feelings and our concerns and -- you know -- hopefully there could be a middle -- a middle ground for this meter/zone issue.

Polls is just -- you know -- trying to -- you know -- people that got to walk four or five blocks, I mean, they want to jump in a cab for \$2 or \$3, you should walk. I mean, if you want to impose -- you know -- green -- going green, that's a good way to -- you know

1	oppose going green you know you know.
2	You're walking two or three blocks you
3	know? Most people that catch cabs, they
4	already know they're going at least 20 blocks.
5	That's my comment. And hopefully
6	you know it'll touch where it belongs.
7	(APPLAUSE.)
8	CHAIRPERSON SWAIN: Thank you.
9	MR. ARMES: Good morning. My name
10	is Leroy Armes. I drive a Yellow cab. I have
11	a zone meter in my cab as part of the overall
12	dispatch system that we employ.
13	CHAIRPERSON SWAIN: Excuse me, sir.
14	Could you repeat your name again please?
15	MR. ARMES: My name is Leroy Armes
16	A-R-M-E-S.
17	CHAIRPERSON SWAIN: Thank you.
18	MR. ARMES: There's a lot of
19	information on the board. I wasn't able to
20	digest it all. There were a few things that
21	stuck out.
22	The questions that I'm going to ask
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1	are questions that I hope the panel in its
2	deliberations will consider in terms of how
3	much weight do you give to these particular
4	points.
5	For example, there was a
6	significant increase in the number of people
7	that were dissatisfied with the taxi service
8	according to your report with the zone
9	system a significant number of people who
10	didn't understand the zone system. Okay?
11	If you mean by the zone system the
12	zone map is that what you meant?
13	MR. ROGERS: Yes.
14	MR. ARMES: Okay. I've been
15	driving a cab 15 years-plus. I'm not so sure
16	the zone map has ever been changed.
17	So if there has not been a change
18	to the zone map, where does the increase in
19	the misunderstanding come from? I think part
20	of it is the influx of people into the city
21	(APPLAUSE.)
22	MR. ARMES: who have been
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accustomed to seeing meters. Okay?

Now, I'm not suggesting that that's right or wrong. I'm simply saying that when you assess the report, I think there needs to be some discussion of well where did this increased dissatisfaction come from?

One of the last graphs said -- you asked residents if we change to either zone or time/distance meter, will you support it. What does "support it" mean? If it's changed, my option is to ride or not ride.

So, the words -- again, I asked the Commission to -- to think about that word "support," and what exactly does that -- does that mean.

A single parent who's got to go to her grandmom's house in the evening to pick up her baby doesn't have a choice. Whatever system it is, she still has to get in a cab and go get the baby. So those kinds of questions -- I mean, when you -- when you go through the report, I would appreciate if you

really look at those questions and kind of try to determine how much weight you put on it.

The other question that I had was -- again, it was just -- I'm not as smart as most of these guys. So I couldn't digest all that information.

But when we talked about income,

I'm a taxi driver. I ride real people who
have real places to go, who pay real fares.

Lots of my people are folks that go to Wendy's

-- work at Wendy's, work at McDonald's. They
work at Pentagon City on Sundays. And they
are people who live in -- who have the least
disposable income of all the people in the
city.

Many of these folks that you polled are businessmen. They work in jobs where they're either reimbursed for their fares, or they charge fares to clients. If they're attorneys, they charge it to the client — those kinds of things. And they have no — they have no direct monetary impact, no matter

what the system is.

Again, that kind of stuff needs to be discussed as you make this recommendation.

Now this may be heresy because everyone -- I drove -- I was one of the 25 with the meters. And everyone says that that was ridiculous. It was a sham and -- you know -- we decided we didn't like the results of that one, so we're throwing it out.

Let me give you a real life example. This is not anecdotal -- real life.

I pick a young lady up -- 5400 block of Call Place, Southeast. She goes to Wash -- I'm sorry -- she goes to Childrens' Hospital three times a week for service. Under the zone system, her fare is \$14.60 or \$15.60, depending on if it's rush hour. The same ride with the computer ranged from \$21.00 to \$23.00.

(APPLAUSE.)

MR. ARMES: I don't have much time. That's roughly a 40 percent increase for the

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same ride for the same service. And this lady has no dog in this fight.

The tourism industry says that meters will make tourists more comfortable and all that kind of stuff. New residents to the city say they would be more comfortable if they could see the fares and all of that. That's fine. But why should a portion of the community foot the bill for someone else's comfort?

The last thing I want to say, and I had a statement that I probably don't have time to read. But I plead with this Commission to not -- to oppose time/distance meters. I plead with you.

This is the first time that we have had -- throughout all the years of discussions about improving the industry, this is the first time that we've had an alternative that may provide those that have concerns about being charged the right amount that would address their concerns while not having the

1	unintended consequences of 1) lowering
2	drivers' fare I'm sorry daily income.
3	You see, because if I lose one for-zone job,
4	can you assure me that I will make it up if
5	I'm stuck in traffic somewhere I'll make up
6	that \$15.00?
7	Cab drivers make their money by
8	running complete jobs and getting complete
9	fares. Add-ons like a buck for stopping at

running complete jobs and getting complete fares. Add-ons like a buck for stopping at the ATM, \$2 for waiting for you to go get a cup of coffee -- that doesn't make our living. We make our living from whole jobs.

Being stuck in traffic and we make an extra \$4.00 or \$6.00 on a run does not raise our bottom line, because while I'm stuck in traffic making \$6.00, I could be getting a whole fare making \$8.80 -- \$10.60 -- whatever.

So I appreciate -- you know -- I appreciate the opportunity to speak. And I just ask --

(APPLAUSE.)

MR. ARMES: And I just ask -- and I

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1	just ask this. This is a diverse city, both
2	ethnically and socioeconomic. Please don't
3	abandon the people who need your protection.
4	This isn't about the meters is one thing.
5	But the other thing is, we're
6	talking about public policy. And as we strive
7	toward urban chic, we need to understand that
8	there's a segment of this community that needs
9	to be protected.
0	CHAIRPERSON SWAIN: Thank you.
1	MR. DILBER: For the record, my
12	name is Eugene Dilber. I drive the Yellow Cab
13	for many years. I've been in this industry
4	for many, many years.
15	I have a couple of questions you
16	know personally to this gentleman right
17	here. You know, I didn't catch your name.
18	And I hope you won't mind if you answer that.
19	CHAIRPERSON SWAIN: Sir?
20	MR. DILBER: Yes.
21	CHAIRPERSON SWAIN: Would you spell
22	your last name, please?

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1	MR. DILBER: It's Dilber D-I-L-
2	B-E-R. D as in David, I-L-B-E-R.
3	CHAIRPERSON SWAIN: Thank you.
4	MR. DILBER: All right. Okay.
5	
	You conducted a survey. Right?
6	MR. ROGERS: Yes.
7	MR. DILBER: Are you responsible?
8	MR. ROGERS: Well, I worked
9	MR. DILBER: Yes or no?
10	MR. ROGERS: Yes.
11	MR. DILBER: Well, I
12	CHAIRPERSON SWAIN: Excuse me, sir.
13	MR. DILBER: Well, I I
14	CHAIRPERSON SWAIN: Sir? Sir?
15	MR. DILBER: I'm asking you right
16	now
17	CHAIRPERSON SWAIN: Sir?
18	MR. DILBER: Yes?
19	CHAIRPERSON SWAIN: Let's try to be
20	respectful to each other. This is not
21	adversarial.
22	MR. DILBER: Well, I've been
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1	respectful you know to you know I
2	apologized in the beginning.
3	CHAIRPERSON SWAIN: Well, you
4	MR. DILBER: He can stop me any
5	time.
6	CHAIRPERSON SWAIN: No. No. I can
7	stop you.
8	MR. DILBER: He's not going to
9	answer that. Okay.
10	CHAIRPERSON SWAIN: I can stop you.
11	MR. DILBER: All right.
12	The second thing is like what about
13	your experience? Did you ever survey any
14	other transportation company before, or any
15	meter and transportation issues in any other
16	city or any other area?
17	MR. ROGERS: We've conducted
18	numerous surveys for many government
19	organizations.
20	MR. DILBER: No. For
21	transportation. My question is
22	transportation.
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I/I/D	ROGERS:	Vac
MR.	KUGEKS:	Yes.

MR. DILBER: Okay. So do you have prior experience on this?

In your data, there's no way shown anything about your explain to these people -how you explain it about the mile and distance meter -- the aftermath of traffic, or special event which we have frequently in the city -you know -- the traffic block, and how the fare and the prices will -- between those events, days and the -- the regular dates.
Did you include that in your survey?

MR. ROGERS: No. It was a general decision between the current zone system, the time and distance meter, and a zone fare meter.

MR. DILBER: So people are not aware of problems -- you know -- for this whole thing. We are thinking of changing from zone system to the meter. People are not aware of -- you know -- what they are paying, and how much this is going to be -- I gather

1	it to mean the regular user of D.C. taxicab
2	daily basis.
3	Because most of my customers are
4	people who never obtain a drivers' license
5	who don't know how to drive. You know, from
6	zone 5A or to you know all the way down
7	Brentwood Post Office. Those elderly
8	ladies early morning workers you know
9	going into Georgetown Cafe from Southeast,
10	never had drivers' license. So it's going to
11	go that that money's going to go from
12	their pocket. Right?
13	In and those special events or
14	road blocks or you know sports games
15	all those kinds of things.
16	So you did not include that data in
17	there? I mean, I didn't see anything. Right?
18	Okay.
19	Well, that's all.
20	CHAIRPERSON SWAIN: Thank you, sir.
21	(APPLAUSE.)
22	MS. SEEGARS: Well, good morning or
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afternoon		what	ever	time	it	is.	I'	m	Saundra
Seegars,	an	ANC	Comm	issio	ner	•	I'm	a	former
Taxicab C	omm -	issio	ner.						

Commissioner Heinemann, what ward do you live in?

COMMISSIONER HEINEMANN: Six.

MS. SEEGARS: Ward 6. Okay.

According to this survey, I spoke with Jim Graham's office, the Council member -- and he was saying that most of his people calling in because they want it to change to the time and distance meter. According to the survey -- I don't know who you called -- but according to the survey, they don't want the time and distance meter. So people in Ward 1 are satisfied with what they have basically.

If you look at the survey, on one page he was saying that there was three issues -- the meter, the zone meter, and the zone. And he combined the meter and the zone meter together and said people wanted meters.

You can also combine them and say

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the	zor	ne,	and	the	zone	is	the	zone.	So	you
can	do	it	eith	er wa	ay.					

Okay. With the zone meter, if you decided to go to that, it's only one person that I know of who's making a zone meter. And that's the guy from Canada, I believe. So you get a monopoly. So you're going to think twice on whether you want one person to do it or many people to do it.

But the riders have choice, а because they have to go to one person. person can charge anything he want. Just like the PEPCO, Washington Gas the and Water Department. They'd be owing themselves to that company.

And from what I'm seeing, the taxicab industry is the most overly regulated industry in the District.

(APPLAUSE.)

MS. SEEGARS: We have an entire -- we have entire Title 31, just on -- a whole

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book. And that's kind of ridiculous.

The complaints that come into the office -- okay -- to the office, I believe even now it's about one percent of 7,000 riders. There's not that many complaints coming in.

And as far as overcharging or somebody arguing about the zone, that's usually not the case. It's usually rudeness as opposed to complaints on overcharging.

So I think what the Commission needs to do along with the cab inspectors -- Mr. Smith -- and the police, is to enforce the laws that we have now by keeping Maryland and Virginia cabs out of D.C.

(APPLAUSE.)

MS. SEEGARS: If you started there,
I believe that the drivers will support the
Commission more, because right now it's just
trying to sock it to you more.

Meanwhile the Maryland and Virginia cabs continue to come into the District. And

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1	the limos. Exactly.
2	So I've been going around talking
3	to people and even the residents are mainly
4	concerned about a flat rate. And this
5	that's why they want to go to the zone meter,
6	because they want the flat rate.
7	So why should cab drivers pay to
8	continue to have a flat rate? The cheating is
9	not that bad that they'd have to have a reader
10	to tell them the zone says 1, 2, 3, 4, 5
11	zones.
12	And lastly, the survey that the
13	drivers are using the cab using the meters
14	in the cab. What happened to that? Why
15	didn't he show that up on the screen? They
16	went to a totally different type of survey.
17	MR. ROGERS: We were only
18	commissioned to conduct a survey
19	MS. SEEGARS: Mr. Swain?
20	CHAIRPERSON SWAIN: Thank you.
21	The gentleman who did that part of
22	the survey, he was unavailable today. But

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that survey will be on the web -- yes. The gentleman who did the survey on the driver survey, he was unavailable. He has had problems with his family.

But the survey is on the website, or will be up on the website by the close of business today.

Now additionally, remember. All this information is being forwarded to the Mayor. All we're going to do is make a recommendation. Everyone here has the opportunity to contact the Mayor's Office for additional comments if they like.

MS. SEEGARS: And I understand that what you just said is you're going to make a recommendation to the Mayor. And I'm wondering, is the recommendation going to be a meter, or a zone meter? Or just the fact that he should opt out and let the city do what they're supposed to do?

This shouldn't vote. Just tell them to opt out. Let Congress stay out of it.

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1	And	then	you	all	make	the	decisi	on.	
2			R	ight	now,	I	don't	think	you
3	are	read	y to	vot	e on	any	thing,	from	what

CHAIRPERSON SWAIN: Time's up.

MS. SEEGARS: Okay. Of the drivers here now, how many want them to stay (APPLAUSE.)

MR. BROOKS: Good afternoon, everyone.

My name is Alonzo G. Brooks. drive Royal Cab Number 3, but I don't drive it too much because I been retired from the federal government since 1974, and I'm getting ready to get away from here.

But the thing about it is this. All of these people up here now, the Taxicab Chairman is the one that have the least experience. Because I have gone to meetings since 1990, and he was а Commissioner. I haven't seen him since 1990. And I've been to every meeting just about

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since then. However, I'm not knocking you for that.

But first of all, why did you not ask some of the cab drivers in Virginia or anywhere there was a meter, because my wife was in the hospital over in Baltimore. They have cabs in the back. There are cabs in the front.

The Red Top Cab -- \$140 to rent a cab a day. We could get a cab for \$200 a week.

And the thing about it is, I went work even before he was а Taxicab Commissioner. And Carson Toney said we didn't need the meter that they said Mr. fellow on the end -- had. However, following meeting, he said we need a meter, but not the meter that Mr. Tapscott had.

Now you may have surveyed, but did you ask any of the other cab drivers in any other city -- they're like slaves. We're our own entrepreneurs.

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1	And the thing about it is, did you
2	as a Chairman ask those people was it all
3	right to get this man here who knows
4	nothing about taxicab business.
5	I had 1400 signatures. I gave it
6	to Anthony Williams. I had a meeting with
7	him, and you know how it wound up? I asked
8	the cab driver to take this paper and have
9	people in your cabs to sign it. We can't
10	believe you. I don't believe what you just
11	said, because of the fact that you can say
12	anything you want.
13	Also, as the Chairman, did you get
14	those people to find out if they were if
15	they wanted to have him? Did you do that?
16	CHAIRPERSON SWAIN: No, sir. I
17	didn't.
18	MR. BROOKS: Okay. So we got to
19	believe you. That's two people for 8,000 cab
20	drivers. And it's very unfair.
21	That's all I have to say.
22	CHAIRPERSON SWAIN: Thank you.
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(APPLAUSE.)

MR. LEBET: My name is Philip Lebet. That's L as in Lee, E as in echo, B as in bravo, E as in echo, T as in tango. The B is minuscule, not magiscule.

I stand before you today less as a cab driver, dispatcher, former company official, more as a resident of the District of Columbia who's registered to vote and does vote.

I'm going to digress a little bit.

And I beg the Commission's indulgence. It's going to be a little bit of a controversial digression. But my purposes in it are drawing a parallel.

I oppose the District's gun law for reasons that I won't go into here, but I oppose it. If Kay Bailey Hutchinson and Orrin Hatch had had their way, then my point of view would be the prevailing one. Despite the fact that I am a strong proponent of my Second Amendment rights, even I did not approve of

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that.

Why? Because I did not need Kay Bailey Hutchinson and Orrin Hatch telling my elected leaders and my elected representatives how to run my city. That's my job.

(APPLAUSE.)

MR. LEBET: Now we have something else here. Here we have the gentleman from Michigan trying to tell my elected representatives and my elected leaders how to run my city. But the gentleman from Michigan has been gracious enough to provide a door.

And if for no other reason than this, I would ask this Commission to recommend that the Mayor opt out, because my elected representatives and my elected leaders can best determine what we need in the taxicabs here. And if I don't like what they do, then I can express my distaste to that on election day by voting against those people, or referenda or initiatives.

So if for no other reason than

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1	this, I would ask you to recommend that the
2	Mayor opt out and send Congress a message.
3	Butt out.
4	(APPLAUSE.)
5	MR. LERIS: My name is Mohammed
6	Leris. My question to you is
7	CHAIRPERSON SWAIN: Last name,
8	spell it.
9	MR. LERIS: Last name, L-E-R-I-S.
10	My question to you is have you ever
11	asked those people riding from 18th and
12	Florida Avenue to 1900 block of East Capital,
13	when you do this meter thing?
14	CHAIRPERSON SWAIN: I'm sorry?
15	MR. LERIS: I said have you ever
16	asked those people riding from 18th and
17	Florida all the way to 1900 block of East
18	Capitol?
19	MR. ROGERS: This was a survey of
20	D.C. residents who ride the taxicabs.
21	MR. LERIS: That's my question.
22	Those people live in D.C. Those people
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MR. ROGERS: The only people on this survey are residents of the District of Columbia.

MR. LERIS: Okay. Those people crossing the border come -- you know -- if you have them here, you know how the cost is going to be? Almost like \$22.00. And now we're on this chart, and those people are \$6.50. And do you know how much gas costs us -- costing us?

Another thing for the Commissioner for the Chairman of Taxicab Commission, you're talk about always trying to catch this Maryland cab. You know what happened? Like a week ago, I have to follow one of the Checker Cabs. And then it stops a police officer. And the police officer -- when he finally -he have no tag -no DC -- I mean, registration on his call, it said Checker You know what happened? The police towed the car from here, and two days later the same cab driver, he drives a cab.

	What	: happenin	ng he	re? I	We're	los	ing
money.	Nobody	enforces	this	law.	The	pol	ice
does hi	s job,	but the	guy	relea	ses h	is	car
again, a	and he d	rives in	the s	treet	agair	n.	You
got to c	do somet	hing abou	t thi	s.			

We're either fighting for -- you keep promising us always, oh, I'm going to change it. I'm going to change it. But nothing happens. Can you do something for us?

And the other thing --

CHAIRPERSON SWAIN: Do you want me to answer your question?

MR. LERIS: -- those -- I heard one of the Commissioners -- they asked him to let those limo drivers stay with the cab drivers at the same stand. And you know what? That's happening right now. You see all this limo drivers sitting at -- just as a cab where -- in front of the cab stand.

And those people only charge them like \$50.00 for ride to National Airport. And then, the passenger -- they will call their

1	senator or a congresses. Oh, the cab D.C.
2	cab driver charged us \$50.00. That's limo
3	driver problem illegal driver.
4	Okay. That's a problem for us. I
5	know there's a few bad cab drivers out there.
6	You need to clean house down here. But all of
7	us 90 percent of us we are very good
8	drivers. We have families we're trying to
9	feed.
10	But you cannot keep promising us
11	and you don't do anything. Thank you.
12	(APPLAUSE.)
13	MR CHUBBS: Good afternoon. Can
14	you hear me?
15	Okay. I'm E.J. Chubbs, Independent
16	Cab number 69. And I want to speak on the
17	survey. And I want to speak on the meters.
18	Now the survey, I just don't feel
19	is accurate. I talk to people all the time,
20	and they are happy with the zone system.
21	Then Mr. Bugg asked you, out of
22	your survey, how many of those peoples had
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1	are familiar or have ridden a meter cab. They
2	they don't even know the the function of
3	a meter cab. If you telling me you survey
4	only D.C. residents okay they are either
5	not familiar with the meters to support or not
6	support. Okay?
7	MR. ROGERS: We asked that
8	question. Seventy-five percent of people who
9	responded to the poll said that they had
10	ridden in a time and distance metered cab.
11	MR CHUBBS: I'm finding it hard to
12	believe.
13	Okay. My next is on the meters.
14	Now meters, I'm confused about it. Really.
15	Because I don't see the sake of change just
16	for the change. And number one, I resent the
17	fact of somebody coming here and telling us
18	what we should have or the way we should
19	function. And we jump we drop everything
20	and go his way. I disagree with that.
21	And the other thing I've lost my
22	train of thought. But the other thing is

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meters. You keep talking about meters. My concern as a small businessman, even if you enact meters, you haven't made any provision for me. Who can I get my meter from? Can I own my meter? Do I have to rent my meter? What kind of meter am I going to have? To me, as a Commissioner and as a business, you would know all of these facts before you said yes, you all are putting meters in your car.

Okay. Then again, I want to know going to do to me as small How much is the meter going to businessman. cost? We have none of that information. for that reason, and other reasons, I'm totally against the change because I talked with my people, and the people that comes to this city that don't understand zone systems, I explain to them. And if they're going to be riding say like a couple zones or one zone, I It's no problem. explain to them. And I'm sure that other drivers will do it too.

And the other thing is that people

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come here and have ridden a meter cab. said they liked the fact that they can just walk say taxi. They and have taxi available, rather than they have to call one in the meter system. Okay? Thank you.

(APPLAUSE.)

Hello, and thanks for MR. RUTTER: My name is Carl Rutter. the opportunity. been addressing this issue of taxicabs -- the regulations of D.C. taxicab fare structure since 1975, when I conducted a study of my own and -- and realized that the zone system had such a corrupt history to it.

As I chose to graduate from college and give up my days as a driver of a cab -- I became a school teacher -- I chose to move on and educate the community. Because right now according to the Afro-American Newspaper, it allowed me to have a letter to the editor that detailed the fact that the zone system that we use in this city never was approved.

In your survey, you get

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1	listed reasons for not supporting the
2	time/distance system. You were not aware that
3	among those reasons should have been that the
4	zone system never was approved.
5	Were you aware of that, sir that
6	the zone system never was legally approved?
7	MR. ROGERS: Sorry. No.
8	Those responses were provided from
9	the 1994 survey. So we just we used
10	whatever was used in the 1994 survey, plus
11	MR. RUTTER: I know. You
12	approached the issue. Did you not research it
13	first, and realize
14	MR. ROGERS: I did. But I was
15	unaware of that fact though.
16	MR. RUTTER: You see no other major
17	city in this world not just this country
18	no other major city in this world does
19	anything but use a meter, because in a
20	business it's called the course factor, which
21	is the time/distance in a meter in riding in a
22	cab. The time and distance are the course

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factors.

The initial decision by the Public Utilities Commission -- or number 956, November 11 -- November 6 rather, 1931, stated that no version of the zone system would be accepted to replace meters in D.C. cabs.

D.C. at that time did have meters initially.

There is a need now to understand that this meter zone system is only another version of the zone system. So just like the first decision made 75 years ago -- 76 years ago -- that there's any -- that any version of the zone system cannot be used, this meter zone system is the same thing because the fare will still be based on the zone system. Right?

The inequity of having residents in Ward 8 be insulted and have to pay two zones for crossing Alabama Avenue is unacceptable in my scale of value. All right? They are so many examples where 12th Street on Rhode

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Island Avenue, South Dakota Avenue, 42nd Street. There Street, are SO examples of -- just take for instance Atlantic Even your taxicab -- former Taxicab Commissioner Saundra Seegars had once recommended that Atlantic Street be eliminated as a zone boundary. Were you aware of that, cab drivers? All right?

Because we must be fully educated about the facts of this issue. We must have the fact that there is a need to have a drivers representative union of cab provide medical coverage for their members. There is none right now. We do not have a representative union.

So address to the D.C. taxicab zone system by national and local politicians and reporters, they always are ignoring the simple fact that there's no other major city in this entire world that uses any other version of a taxicab zone system, other than the District of Columbia. All right?

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Any other major city I'm talking
about major cities. I don't know what you're
talking about. There is no other major city
in this world that uses the zone system. All
right? I know that as a fact. All right?

Now Congress has been kept -keeping the zone 1 since 1930 -- what was it
-- 1931, when Bell Cab Company and City Cab
Company were being cheated by their cab
drivers because the rental fee was based on a
certain percentage of the gross income at the
end of the week. Well, what those cab drivers
were doing, they started working out quick
oral contracts.

As a result, Bell and City Cab Company convinced Congress of a huge zone 1. To this day, zone 1 has been zone 1, providing the cheapest, most reliable taxicab service to white people in downtown Washington and on Capitol Hill. Meanwhile, it was ripping off the Afro-American community.

And we need to openly address all

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1	of the facts of this issue, which the most
2	essential to me in my scale of value is the
3	inequity of the zone system. All right?
4	Thank you.
5	(APPLAUSE.)
6	MR. TADESSE: My name is William
7	Tadesse. I'm with City Cab.
8	CHAIRPERSON SWAIN: Last name?
9	MR. TADESSE: Last name, T-A-D-E-S-
10	S-E.
11	I got a question for the
12	Commissioner and to the members.
13	Last time you called the meeting
14	the public meeting to the D.C.
15	residents. So why you change all these
16	things?
17	You're going to this project I
18	think this is the problem because we like to
19	hear from the peoples face to face. This
20	thing for me is nothing. Seven thousand
21	7,000 people, I think I heard is going to
22	be the project starts soon. Seven thousand

How many people -- those people that been living in D.C. for how many years? How many times they use the meter? How many times they use the zone? So we don't know.

So why the D.C. -- I think last time they gave me the reason. The parking lots is not enough for the public. This is not the issue. The issue -- let's see those people -- because we need a good relation -- the driver and the D.C. resident. Now we are to follow it with this project.

So this is my question. Thank you very much.

(APPLAUSE.)

MR. ORLEANS: Good morning. My name is Bill Orleans. I am not a resident of the District. I am not currently a cab driver anywhere.

A couple questions. Mr. Chairman, apparently this morning earlier there were copies of the drivers' survey circulated. By

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1	the time I got here, there were none left
2	available. Presumably one can stop by the
3	office and pick up a copy, without having to
4	go on the website? That would be inaccessible
5	to me. And pick up a copy of the drivers'
6	survey?
7	CHAIRPERSON SWAIN: You can the
8	drivers' survey is on, but you can pick up a
9	copy at the office. Yes.
0	MR. ORLEANS: Well, thank you very
1	much.
12	Mr. Rogers it is, I think. Right?
13	MR. ROGERS: Yes.
4	MR. ORLEANS: The copy of your
15	survey that I was able to pick up suggested in
16	the Executive Summary and I noticed the
17	slides that you presented actually contained
8	more information than that which was presented
19	in the Executive Summary.
20	I'm wondering if 1) if a copy of
21	the slides are available, or will be made
22	available, and 2) am I correct in thinking

1	that what's being circulated here is only an
2	Executive Summary? Will the whole of the
3	Zogby report be made available?
4	CHAIRPERSON SWAIN: As I said
5	before you arrived, it's going to be on the
6	website, sir.
7	MR. ORLEANS: Well, for those of us
8	I'm thinking mainly of me but for
9	there are others for whom anything on
10	anybody's website is inaccessible to us, is it
11	possible to stop by the office and pick up a
12	whole copy of the Zogby survey?
13	CHAIRPERSON SWAIN: Yes. You can
14	pick up a copy.
15	MR. ORLEANS: Thank you very much.
16	MR. AHMED: Good morning, Mr.
17	Chairman. Good morning, members of the
18	Commission and my fellow drivers.
19	I'm a
20	CHAIRPERSON SWAIN: Your name.
21	MR. AHMED: My name is first
22	name is Abdul-Karim Ahmed A-B-D-U-L K-A-R-
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1	I-M. Last name is A-H-M-E-D.
2	CHAIRPERSON SWAIN: Thank you.
3	MR. AHMED: We are here today
4	what I heard there's going to be a vote for
5	the Commission for a meeting. But one thing I
6	would I'm really confused because I do not
7	see a vote yet. And and and question
8	and answer, they open the floor.
9	What I understand is when the vote
10	is being taken, then they should open a
11	question on the floor, whether we oppose or we
12	accept it.
13	I can say that the D.C. taxi
14	drivers in a way they're a victim. They're
15	victims under under the the customers,
16	limousines, BG taxi, Virginia taxi, perhaps
17	very soon New York cabs coming here.
18	(LAUGHTER.)
19	MR. AHMED: I'm I'm I'm
20	saying that really the problem of really
21	the problem the problem is we have to have

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some sympathy sometimes for the -- the

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the D.C. Taxicab hacker office, because as
you see If you look at we have 7,000 taxis.
They only have seven hacker inspectors. They
work three of them work in the morning.
Three work in the evening. And it's my humble
opinion, there is no way they can go corner to
corner. I don't think the FBI can do that,
because they're only three people. And and
7,000 taxi plus BG are hacking in the city.
And very soon you're going to hear this.

These taxi drivers are honest, decent people I have known since I came to the United States. Why I say that? One day becoming a taxi driver, there's a quandary. They need to have FBI clearance. They need to have police clearance. They need to have a traffic record. It's just like being a police officer. You want to be a police officer, you need all those. Right?

But let's say is if today -- let's say BG Cab picked up a drunk woman. We pick up every night. Right? And we take her home

safely. Sometimes we call assistance for any jurisdiction we are. I -- it happen to me many times. I call -- I look for police. White, blue eyes, sleeping in my back, and drunk.

And the police ask me, are you crazy? No. I say, I'm not crazy. I'm a D.C. taxi driver. I want some assistance. You got to help. We have to put her in her apartment. But if happen -- if it happen -- God forbid -- if it happen -- there's a rape happen. And all these gypsy unmarked cars running around in the city. Guess who's going to get blamed? D.C. taxicab. So we have to look to both -- there's a problem here.

I think the hacker -- the hacker office, they need to deserve this agency to be funded. Then when you fund -- the city when they fund this agency, they will have more access, and they can track everybody. This is my feeling. Please.

D.C. police -- if you call them and

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you as	sk th	em, t	his	is a	a BG	Cab	•	He ' s	pi	ckin	g
up in	the	city.	Н	e's	not	supp	ose	ed to	o - -	- yo	u
know.	You	know	wha ⁻	t th	e D.	С. с	ab	what	he	tel	1
you.	Why 1	not?	What	t's	the]	prob	lem'	?			
		Beca	use	if	you		I	don'	t	thin	k

they're educated because they only know -they have only one eye. They only know D.C. This is Arlington cab. He's hacking. He's picking up. He's not supposed to. can't -- he might overcharge people. what's wrong? So I'm not here to lecture you.

There is a proposal now -- this is the rumors. There is a proposal now -- one of the Commission will present it -- limousines trying to convince the Commission saying that we should have a cab stand and limousine stand together in front of hotels. Let me finish. And we should give the customer a choice.

Right now they're working limousine Right now they are working taxi. practically right now.

(APPLAUSE.)

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MR. AHMED: And every -- everywhere you go, you see limousines.

Hold on. Let me finish.

And -- and what I know is the hackers must sneak in front of me. Most of them are in front of me. Some of them, they're not here. Mr. Kish, Mr. Balder and To be honest with you, they are Walter. trying and we tell -- I call myself on my cell phone to some of them. Let me -- some of the cops and they respond. They can't -- they changed the limousine.

But the question is here, we need to let them know the media. These limousines, they are the one who are overcharging in the name of D.C. taxi.

(APPLAUSE.)

MR. AHMED: If the media, they don't want to take my word. Are all of you -- you ought to have a Lincoln outside, unless you are one of the -- all the hotels that I'm telling you. You will see it. All you have

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1	to do is have a little suitcase and tell the
2	doorman I need a taxi. I'm going to Dulles.
3	He will tell you
4	MS. THOMPSON: Time.
5	MR. AHMED: don't take a taxi.
6	Here's a limousine. It's just like a taxi.
7	(APPLAUSE.)
8	CHAIRPERSON SWAIN: I believe the
9	Commissioners have some statements they'd like
10	to make.
11	COMMISSIONER TAPSCOTT: I'm
12	Commissioner Stanley Tapscott.
13	I would just like to straighten out
14	a couple of remarks that have been made here
15	today.
16	Number one is someone referred to
17	Stanley Tapscott's meter. He's just as wrong
18	as two left shoes. I want you to know that.
19	I don't have no meter.
20	Someone else said that there was a
21	monopoly. Well, the same person said there
22	was a monopoly, they was in the ground floor
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of getting the zone system.

Why the zone system meter came up, we was in a meeting at the Hyatt Regency, and there was four different meter companies — time and distance. I asked the question, what about a zone meter? Have you ever looked at that? No one was interested. Told me that there was not such a thing.

I got curious and I started investigating could a system be made and we have it for the zone. There was only one company that was interested. And I gave them information. They were the ones that produced it.

Now there have been about four or five years past that they could have, and any other company that wanted to could have gotten in on this thing. But no one else took the chance of exposing this.

As far as Stanley Tapscott's concern, I've been driving cabs for 46 years.

I know the zone system and know how it works.

I am happy with the zone system.

(APPLAUSE.)

COMMISSIONER TAPSCOTT: And Stanley Tapscott is not on the take from anyone. I have never taken ten cents from any company -- any company for the benefit.

I am for the public. I think the public -- I think Northeast and Southeast resident is deserving good cab service. I think they all should be a fare calculating system, that they can ride a cab as well as the people downtown. If you only realize that the drivers downtown are going to lose money under the meter system.

So I am first for the public. And then my next is for the taxi industry, because I am a taxicab. But I have -- am not in nobody's pocket, and I openly request that the GA make an investigation to find out whether I have ever taken a cent from anyone. I just want to straighten that up. This is not Stanley Tapscott's idea. Thank you.

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1	(APPLAUSE.)
2	CHAIRPERSON SWAIN: Commissioner
3	Allen?
4	COMMISSIONER ALLEN: Thank you very
5	much, Mr. Chairman.
6	It is very well known that I have
7	always been against meters in the District of
8	Columbia, basically because of the distance
9	that I live from downtown and because of the
10	people the 33 percent of the people who
11	make less than \$35,000 a year who ride cabs.
12	But the day has come that we know
13	that there is going to be a meter system in
14	the District of Columbia. What we will be
15	doing today is making a recommendation. I do
16	not want us to leave it blank and then have
17	time/distance meters forced down our throat.
18	I will be today voting to make sure
19	that we get the zoned meter that does not
20	change our zone, which gives the customer what
21	they've been asking for a written receipt.
22	We know that this will not happen

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1	overnight because all of the regulations and
2	all the logistics will have to be worked
3	through. So my recommendation today will be
4	to the Mayor not to tell him the opt out,
5	because if we tell him to opt out, then there
6	are other forces that will have other things
7	to say.
8	My thing today is let's do a win-
9	win situation
10	(APPLAUSE.)

(APPLAUSE.)

COMMISSIONER ALLEN: where everyone is treated fairly.

COMMISSIONER HEINEMANN: First of all, I think most of us here resent the fact that it's a senator from Michigan that told us that we had to do this, and pretty much put a gun to our head and said Mr. Mayor, you have until October 1st to either recommend a meter system or opt out. I mean, that's pretty much a gun.

Let just about this me say Commission. This Commission has been working

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very diligently on any number of reforms. As you know, we've been working on licensing issues, the tag issues, the proliferation of taxicab companies here. So we already have a full plate. We already have a lot of issues to wrestle with. This is just an added burden.

I don't know if it weren't for the senator from Michigan whether we would be sitting here today having this discussion. But the opportunity is here. The decision is here upon us. We didn't ask for it. But it's here for us.

And as my fellow Commissioner said, if we don't make a decision, someone else will. And it appears that we're going to go to a meter system. And whatever we decide to do -- whatever we decide to do -- we need to have a better understanding of what the economic impacts will be on this system. We need to understand what costs we are asking taxicab professionals to bear. What does it

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mean when you have a time and distance meter?
What does it mean when you have a zone
calculator, or a zone meter, or whatever you
want to call it? What's it going to cost you?
What's your GPS fees? What's your monthly
fees? Who controls the distribution?
There are a lot of unanswered
questions that after today and after October

1st we have to work on. And we'll have to have very open frank dialogue with you the drivers, the professionals, and the riding public. It's not going to be easy. But that this is the challenge that's before Commission.

And who knows when an implementation date will be. But right now we're just at a recommendation.

From my personal view, I believe the time and distance meter is the right way to go.

Now let me be clear. I prefer a time and distance meter that does not cause

economic harm to the system. That's going to take time to calibrate. I mean, we've sent the report back -- the TIP study back numerous times and say, okay, let's see if we increase the drop rate. Let's increase the per sixth of a mile rate. Let's see if we can even things out a little bit. And then we can do it in the most areas where folks have a mile and a half distance cab ride or less. We can do that.

Now in the long distance, what we have to do is see if there are ways that after a certain point we lower the rate. But we've got to make sure that if we do a time and distance system that it is fair and equitable. And that's going to take work. That's going to take calibration.

In terms of congestion, there are ways that you can set that rate so that it is not in the driver's advantage to sit in traffic. It'll be better for a driver or professional to pick up another fare.

And so there's a lot that has to be done in how you calibrate the wait time. And it can be done. I think it's -- most every other system in the world with a few exceptions maybe has a time and distance meter. They do it.

I just believe that if you are going to a GPS meter, and if we're going to be asking drivers in the District of Columbia to make a major investment in this industry, I don't think we should make an investment in the status quo. I really don't.

I mean, as long as there's a zone system, you'll have a situation where a five-block trip is going to cost more than a 20-block trip. That's just the way it is. I'm not manipulating. These are the zone lines.

And a lot of times, you're asking drivers, or you're asking passengers more specifically to be a cartographer -- to sit in the back of your taxicab and look at a map and say, did I pass a railroad? Am I being

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1	charged the right fare? Did I pass Davis
2	Place? Did I? Did I pass 37th Street and M?
3	I don't know. And you're asking to see if
4	whether or not the fare is correct. And
5	that's a big burden for residents of this
6	city.
7	And you know, honestly quite
8	honestly the poll shows that 50 percent can
9	use the system, and 50 percent don't like it.
10	It's in the middle.
11	CHAIRPERSON SWAIN: Order.
12	COMMISSIONER HEINEMANN: I do
13	believe that whatever they have, the time and
14	distance meter is the proper way to go. And
15	we can calibrate it properly with your input.
16	Thank you.
17	COMMISSIONER BAKER: Good morning,
18	and we're now approaching good afternoon. And
19	I'd like to thank everybody who's come out.
20	I'd like to think everybody's come out for

I just want to comment on a couple

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your input is really important to us.

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of th	nings	that	we've	hear	rd to	day.	And	fir	st
to s	ay th	nat I	don'	t th	nink	any	of u	ıs a	re
satis	fied	with	the p	roces	ss, t	hat w	e've	had	a
year	to re	ally w	ork t	hroug	gh the	ese i	ssues	. A	.nd
it ha	asn't	been	the be	est p	roces	s.	And I	thi	nk
we ne	ed to	ackno	wledg	e tha	ıt.				

The Commissioners have been frustrated at times about the process of what we knew and didn't know at various times. And I think we'd like to have designed it better.

We certainly don't like a process that started with Congress telling us what to do. And so, let's just acknowledge that we all don't like the process.

But the process is where we are.

And we have to make some decisions.

And I really want to thank Zogby International for the poll that they did. They did a good poll. They did it the correct way. They did it with science. And it gave us information.

We may not like what it says. But

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1	many of us already knew it. We heard it last
2	year when we did the public hearings.
3	And for me, I don't drive. I've
4	never driven a day in my life. I ride cabs
5	sometimes two or three times a day. And I
6	live in Ward 1. And a lot of my fellow
7	residents say they're not happy. We're not
8	happy.
9	Now they may not know what to do
10	about it. But we're not happy with the
11	service.
12	That may be a hard thing to hear.
13	But it's better to hear it than to have people
14	just stop riding, and start walking, start
15	taking their bikes, start taking the bus or
16	the Metro. And those are before limousines.
17	Don't beat up on the Zogby people.
18	Work with us on how we fix the situation. Or
19	you're going to find yourself with no income.
20	CHAIRPERSON SWAIN: Excuse me, sir.
21	Sir?
22	COMMISSIONER BAKER: Excuse me.
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But let me tell you something about that too.

We meet on Tuesdays at 10:00
o'clock. A lot of people who ride in the cabs
are at work. You have the luxury of coming
every month when we meet to tell us what you

The public doesn't have that luxury to come out here.

think. And we listen.

And so, let's not talk about that you don't get input. You get a lot of input.

And so what I'm really appreciative to is that through the public hearings that we did last year, and through this poll, that we're hearing from the public. And that we have to try to address their concerns.

fully agree with Mr. Heinemann address the public's that as we try to that we're also respectful of the concerns drivers. We want to protect your incomes as We're going to have to work much as we can. on the system, what it will mean, all the implementation issues, and what the drop rate

and	the	distance	rates	will	he
anu	CIIC	urstance	rates	$W \perp \perp \perp \perp$	DC.

I am going to move and support time and distance meters. It may not be where we end up, but I believe that's where we need to be.

You know this city -- we can make the decision not to make change. We've done that before. And other people had to help make changes for us. We did that with our finances in the city and we ended up with a control board. We did that with the schools -- not one to make decisions, and they fell apart.

We each sitting here are committed to have a taxi system that serves our citizens, but also encourages economic development through tourism. And right now, it's broken. And we need to fix it. And we need to fix it now.

PARTICIPANT: So --

CHAIRPERSON SWAIN: Excuse me.

COMMISSIONER HEINEMANN: Well, I've

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1	been here 25 years.
2	CHAIRPERSON SWAIN: Excuse me.
3	Excuse me, sir. Sir?
4	PARTICIPANT: Not here. He went to
5	New York.
6	CHAIRPERSON SWAIN: Will you close
7	the record, please? We're going to take a
8	five-minute recess.
9	(Whereupon, at 12:44 p.m., off the
10	record until 1:07 p.m.)
11	CHAIRPERSON SWAIN: It is seven
12	minutes after 1:00, September the 11th. The
13	open meeting on September 11 at 1:07. We're
14	back on the record.
15	Any other Commissioners have any
16	other questions?
17	COMMISSIONER TRAVIS: Yes. I will
18	make a statement.
19	CHAIRPERSON SWAIN: Ms. Travis?
20	COMMISSIONER TRAVIS: I have an
21	official statement that I would like to put in
22	the record.
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		CHAIRPERSON	SWAIN:	Go	ahead.	Say
it.	Go	ahead.				

COMMISSIONER TRAVIS: I have an official statement I want to go into the record that Mr. Carter is going to read for me.

CHAIRPERSON SWAIN: Yes, ma'am.

COMMISSIONER CARTER: This is a Travis addressed by ${\tt Ms.}$ to Honorable Adrian Fenty, Mayor of the District of Columbia, from Theresa Ν. Travis, Commissioner of the D.C. Taxi Commission, dated September 5th, 2007.

is "It my contention that the present zone system works well in our ten-mile radius of Washington, D.C. The zone system allows long-time residents of the city the opportunity to continue the use of taxicabs. The zone system allows passengers to know what their fare will be before they leave home or their office. system fare will The zone remain the unless changed by same

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Commissioners. Regardless of what route a
driver takes, the zone system will remain the
same regardless of congestion. Passengers
cannot be intimidated because of some cost
they did not expect. Time and distance meters
will not allow passengers any idea of what the
trip will cost. Drivers can deliberately take
passengers around Robin Hood's barn" and
that's in quotes "to increase the fare.
Time and distance meters, in my opinion, only
legitimize cheating. If there is any doubt
from tourists and new arrivals in the District
that they may be cheated under the zone
system, which they do not understand, the zone
fare calculator will register and display both
zone and fare to eliminate this issue. The
zone and fare calculator could be used as a
compromise if deemed necessary. It is sad
that" excuse me. "It is sad that a
politician from outside the District can still
be so involved in District matters. I do hope
that my remarks will have a positive influence

1	in your decision as it affects taxi service,
2	particularly for lower and moderate income
3	residents. I believe that the zone system is
4	in the best interests of the residents of our
5	great city. Respectfully, Theresa N. Travis,
6	Commissioner of the D.C. Taxi Commission."
7	(APPLAUSE.)
8	COMMISSIONER TRAVIS: Thank you.
9	Thank you, Ms. Travis.
10	CHAIRPERSON SWAIN: Thank you very
11	much Mr. Carter, Ms. Travis.
12	Are there any other considerations?
13	(No audible response.)
14	CHAIRPERSON SWAIN: Do I hear a
15	motion?
16	COMMISSIONER ALLEN: Yes. Mr.
17	Chairman?
18	CHAIRPERSON SWAIN: Ms I'm
19	sorry. Ms. Allen?
20	COMMISSIONER ALLEN: It's okay.
21	Call me whatever. You can call me whatever.
22	I think I've already been called it at some
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1	point in my life. So it's okay.
2	Mr. Chairman, I'd like to make a
3	motion that this Commission recommend to Mayor
4	Fenty that we select the zone meter system for
5	the cabs in the District of Columbia.
6	COMMISSIONER TAPSCOTT: Second.
7	(APPLAUSE.)
8	CHAIRPERSON SWAIN: The motion has
9	been made by Ms. Allen. It's been seconded by
10	Mr. Tapscott.
11	COMMISSIONER TAPSCOTT: I'd like to
12	make a motion.
13	CHAIRPERSON SWAIN: We have to vote
14	on this one first.
15	COMMISSIONER TAPSCOTT: Okay.
16	CHAIRPERSON SWAIN: We need to take
17	a vote on this motion. Any questions?
18	(No audible response.)
19	CHAIRPERSON SWAIN: Madam
20	Secretary?
21	MS. THOMPSON: Commissioner Allen?
22	COMMISSIONER ALLEN: Yes.
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1	MS. THOMPSON: Commissioner Baker?
2	COMMISSIONER BAKER: No.
3	MS. THOMPSON: Commissioner Carter?
4	COMMISSIONER CARTER: No.
5	MS. THOMPSON: Commissioner
6	Tapscott?
7	COMMISSIONER TAPSCOTT: What was
8	the question? Excuse me.
9	MS. THOMPSON: There's a motion.
10	COMMISSIONER TAPSCOTT: A motion.
11	Yes. That we go to the zone meters.
12	MS. THOMPSON: Right.
13	COMMISSIONER TAPSCOTT: Yes.
14	MS. THOMPSON: Commissioner
15	Heinemann?
16	COMMISSIONER HEINEMANN: No.
17	MS. THOMPSON: Commissioner Pahwa?
18	COMMISSIONER PAHWA: No.
19	MS. THOMPSON: Commissioner Travis?
20	COMMISSIONER TRAVIS: Yes.
21	MS. THOMPSON: Commissioner Swain?
22	CHAIRPERSON SWAIN: What's the
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1	score?
2	MS. THOMPSON: There
3	Commissioner Allen, Commissioner Tapscott and
4	Commissioner Travis have voted in favor.
5	Commissioner Baker, Commissioner Carter,
6	Commissioner Heinemann, and Commissioner Pahwa
7	have voted against.
8	CHAIRPERSON SWAIN: So it's a tie?
9	I vote yes.
10	(APPLAUSE.)
11	CHAIRPERSON SWAIN: That's a four-
12	four tie. Right? It's a tie.
13	COMMISSIONER HEINEMANN: Is that a
14	tie vote?
15	CHAIRPERSON SWAIN: Yes.
16	COMMISSIONER PAHWA: Can I make
17	another motion?
18	CHAIRPERSON SWAIN: Mr. Pahwa,
19	please, your motion?
20	MS. THOMPSON: Ms. Allen, do you
21	have a question?
22	COMMISSIONER ALLEN: No. He said
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1	that the motion failed.
2	CHAIRPERSON SWAIN: Mr. Pahwa?
3	COMMISSIONER PAHWA: I'd like to
4	make a motion that we send to Mayor Fenty just
5	the meter just the meter.
6	I'd like to put the motion on the
7	floor to send to Mayor Fenty just the meters.
8	Just the meters.
9	CHAIRPERSON SWAIN: Mr. Pahwa, am I
10	correct in saying that you would like the
11	motion to say that a recommendation from the
12	D.C. Taxicab Commission is that we send our
13	recommendation that the Mayor install meters
14	in vehicles licensed in the District of
15	Columbia?
16	COMMISSIONER PAHWA: Yes, I do.
17	CHAIRPERSON SWAIN: Is there a
18	second?
19	COMMISSIONER BAKER: Second.
20	CHAIRPERSON SWAIN: It's been
21	seconded by Mr. Heinemann?
22	COMMISSIONER BAKER: Baker.
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1	CHAIRPERSON SWAIN: I'm sorry. Mr.
2	Baker. I'm sorry.
3	Madam Secretary, could you call the
4	roll, please?
5	COMMISSIONER ALLEN: You need to
6	call for questions.
7	CHAIRPERSON SWAIN: I'm sorry.
8	Call for the question.
9	COMMISSIONER ALLEN: I have a
10	question.
11	I'd like clarification. What does
12	meters mean when we've been talking about two
13	types of meters? What are you saying? Is
14	that exclusive of the zone meter or inclusive?
15	COMMISSIONER PAHWA: Both meters
16	would be considered inclusive, but inclusive
17	other meters.
18	CHAIRPERSON SWAIN: He's including
19	both meters both types.
20	COMMISSIONER TAPSCOTT: I would
21	like for that to be read again.
22	CHAIRPERSON SWAIN: Mr. Pahwa,
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1	would you like to restate your motion, please?
2	COMMISSIONER PAHWA: My motion is
3	to send to the Mayor the meters, which is
4	inclusive of both the zone as well as time and
5	distance meter.
6	CHAIRPERSON SWAIN: The
7	recommendation the recommendation excuse
8	me.
9	The recommendation is to or the
10	motion is for a recommendation to the Mayor
11	that meters be installed in the cabs licensed
12	in Washington, D.C. That is the
13	recommendation.
14	It's been put forth by Mr. Pahwa.
15	And it's been seconded by Mr. Baker.
16	COMMISSIONER BAKER: Discussion?
17	CHAIRPERSON SWAIN: Any other
18	discussion? Mr. Tapscott?
19	COMMISSIONER TAPSCOTT: No, Mr.
20	Baker was
21	CHAIRPERSON SWAIN: I'm sorry. Mr.
22	Baker?
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	С	OMMISSIONER	BAKER:	I'm	going	to
support	this	motion.				

I mean, obviously as I spoke to previously, I think that it would be better amended to have a time and distance meter, but I don't believe that the votes are there. I think that we will have another divided vote as we just did on the zone meter. And so, I'm going to support this.

I would like to request a friendly amendment that a design and implementation plan be developed within 90 days of the Mayor's acceptance of the recommendation so that whatever system we can then address I think some of the critical questions that Mr. Chubbs and others have asked today. What will that meter system look like? How will it be paid for? How will it be implemented?

But I think that hopefully this motion will pass with a majority of the Commission fully supporting the establishment of a meter system in the District of Columbia.

1	CHAIRPERSON SWAIN: Mr. Pahwa, do
2	you accept this?
3	COMMISSIONER PAHWA: Yes, I do.
4	CHAIRPERSON SWAIN: Okay. It's
5	been accepted. Yes.
6	Mr. Tapscott?
7	COMMISSIONER TAPSCOTT: I'm really
8	confused.
9	One minute we vote for one thing.
10	And that failed because we did not get enough
11	votes. A tie vote means it's failed?
12	CHAIRPERSON SWAIN: Yes, sir.
13	COMMISSIONER TAPSCOTT: Now I think
14	that we need to look at what we're doing up
15	here.
16	We need to recommend to the Mayor
17	in my opinion that the current system stays in
18	effect. And and we also need to recommend
19	to him if we are forced to go to the meter
20	system that we adopt the zone meter.
21	(APPLAUSE.)
22	COMMISSIONER TAPSCOTT: It just
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1	seems like we're sitting up here. We're not
2	together.
3	This whole survey that you've taken
4	is not together, in my opinion. So you
5	know I think the public is confused. I'm
6	confused. What are we supposed to be doing?
7	So I think we need to each
8	Commissioner needs to research themselves and
9	say what they really want.
10	COMMISSIONER ALLEN: We've got a
11	motion on the floor.
12	CHAIRPERSON SWAIN: Excuse me.
13	There is a motion on the floor.
14	COMMISSIONER TAPSCOTT: I'm not
15	trying to plead the motion. Everybody has
16	CHAIRPERSON SWAIN: Mr. Tapscott,
17	may I speak?
18	There is a motion on the floor.
19	We're answering questions for the motion. But
20	you had ample opportunity or an opportunity to
21	put forth to the motion. There is a motion on
22	the floor to be voted upon.
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1	Mr. Heinemann, do you have a
2	question?
3	COMMISSIONER HEINEMANN: I'd like
4	to continue the discussion and offer up an
5	amendment.
6	First off, I think whatever
7	recommendation is ultimately accepted, there
8	needs to be an implementation phase. I don't
9	my concern is that we're not really giving
10	the Mayor enough specificity on what the
11	recommendations are.
12	I think if we're going to be split,
13	we're going to be split. And that should be
14	reflected. I think that's indicative of a lot
15	of some of the poll results that we've seen.
16	And it's indicative of the nature of the
17	system.
18	So, I'd like to amend that motion
19	with adding a time and distance meter
20	component, again with a recommendation that
21	the implementation be studied over the next I
22	guess, six to seven months, because that's

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1	going to take some work.
2	CHAIRPERSON SWAIN: Excuse me.
3	Mr. Pahwa, do you accept his
4	friendly amendment?
5	COMMISSIONER PAHWA: No. We
6	already accepted Mr. Baker's.
7	CHAIRPERSON SWAIN: Okay. We've
8	accepted Mr. Baker's.
9	Any other questions? Are we going
10	to vote?
11	MS. THOMPSON: Let me hear Mr.
12	Baker's amendment again, please.
13	COMMISSIONER PAHWA: Let's work on
14	that.
15	COMMISSIONER HEINEMANN: Is there a
16	second on that?
17	CHAIRPERSON SWAIN: Mr. Baker?
18	COMMISSIONER BAKER: Yes?
19	CHAIRPERSON SWAIN: They'd like you
20	to restate your
21	COMMISSIONER BAKER: My amendment
22	is that with the adoption of the motion to
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1	implement a meter-based system that it be
2	amended to say that an implementation plan to
3	be developed within 90 days.
4	CHAIRPERSON SWAIN: Mr. Pahwa says
5	he accepts that. Call for the question,
6	please? I'm sorry. Call for the vote.
7	MS. THOMPSON: Commissioner Allen?
8	COMMISSIONER ALLEN: No.
9	MS. THOMPSON: Commissioner Baker?
10	COMMISSIONER BAKER: Yes.
11	MS. THOMPSON: Commissioner Carter?
12	COMMISSIONER CARTER: No.
13	MS. THOMPSON: Commissioner
14	Tapscott?
15	COMMISSIONER TAPSCOTT: No.
16	MS. THOMPSON: Commissioner
17	Heinemann?
18	COMMISSIONER HEINEMANN: No.
19	MS. THOMPSON: Commissioner Pahwa?
20	COMMISSIONER PAHWA: Yes.
21	MS. THOMPSON: Commissioner Travis?
22	COMMISSIONER TRAVIS: No.
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1	MS. THOMPSON: Commissioner Swain?
2	CHAIRPERSON SWAIN: Yes.
3	MS. THOMPSON: We've got the same.
4	It doesn't pass.
5	COMMISSIONER CARTER: May I make a
6	motion, please?
7	CHAIRPERSON SWAIN: Sure.
8	COMMISSIONER TAPSCOTT: May I make
9	a motion?
10	CHAIRPERSON SWAIN: Mr. Pahwa?
11	COMMISSIONER PAHWA: Yes.
12	COMMISSIONER CARTER: My first
13	order of business is I'd like to make a motion
14	that the first order of business that we send
15	forward to the Mayor be that we opt out.
16	(APPLAUSE.)
17	CHAIRPERSON SWAIN: Is that a
18	motion?
19	COMMISSIONER CARTER: That is a
20	motion.
21	CHAIRPERSON SWAIN: Do I have a
22	second?
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1	COMMISSIONER TAPSCOTT: I'll second
2	it.
3	CHAIRPERSON SWAIN: Any discussion?
4	Ms. Allen?
5	COMMISSIONER ALLEN: My discussion
6	is that if we ask the Mayor we recommend
7	that the Mayor opt out, remember this is only
8	a recommendation. All right?
9	We recommend that he opt out. The
10	other entities who have great influence on
11	what is happening in the city will have the
12	opportunity to say we want time/distance
13	meters. And we have opened the door for the
14	very thing that I've heard many of you say
15	that you don't want anybody else in our
16	business.
17	If we can't come up with a solid
18	vote and tell him to opt out, then the Mayor
19	and the other industries will have an
20	opportunity to get exactly what they want.
21	And that does impact on the people in my
22	community who are amongst the 33 percent of

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the taxi riders in the District of Columbia.

For the time and distance meter, if you just give it some consideration of the fact that many people who live here in Ward 8 work at Walter Reed in Ward 4. That's almost from one end of the city to the other.

Under the zone meter cost, it would possibly stay very close to the same. With a time and distance meter, even with calibrations of many magnitudes, it will not change the fact that if you try to come across South Capitol Street Bridge at 5:00 o'clock in the evening, then you would be in traffic, and nobody's going to turn the meter off.

If you try to come through the Third Street Tunnel coming back to our community, although into the other direction — I travel the other way around 5:00 o'clock in the evening. And at 5:00 o'clock in the evening, you're sitting for 15 minutes.

Now, with a time and distance meter, it will be a great impact on the people

that live in the community and the working mom who was talked about that has to drop the baby off at grandma's house, or the one that has to pick the baby up from the nursery school by a certain time.

I would ask my colleagues to consider not just -- not just the time and distance meter, or not just leave the meter blank. I would vote for a zone meter.

We can break this tie. We can move forth, and then give the Mayor time to do the necessary studies and time for them to make sure that as we move forth -- because it's not going to happen overnight -- because we have to find out who's going to put the meters in, how much it's going to cost the drivers. There are a lot of logistics that have not even been considered.

And I think that we should really look at not just what's going on with our tourists, but what's going on with John Doe, everyday citizen.

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CHAIRPERSON	SWAIN:	Mr.	Tapsc	ott?
COMMISSIONER	R TAPSC	COTT:	I	would

like to make a friendly amendment to Mr. Carter's motion that we recommend to the Mayor that we opt out on this bill and recommend to him another plan -- if he opts out -- to put in the zone meter. Not the time and distance meter. The zone meter, which everyone is familiar with the zone meter in the city. It will also stop the arguments because there's a device that will show you what you're paying for.

You will have more -- drivers will have more hours when you put in the zone under a time and distance meter. Every passenger you get in your car is thinking you went the wrong way. You should have gone this way.

And at the end when you get there, you've got the problem of collecting money. They're going to say I paid last week only \$14.00. That's all I'm going to give you.

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1	This will create a terrible situation in this
2	city. We need to also recommend to the Mayor
3	that he adopts a time I mean, a zone meter
4	along with opting out.
5	(APPLAUSE.)
6	COMMISSIONER CARTER: Accepted.
7	(APPLAUSE.)
8	COMMISSIONER TAPSCOTT: Thank you.
9	COMMISSIONER BAKER: Mr. Chairman?
10	CHAIRPERSON SWAIN: Yes, sir?
11	COMMISSIONER BAKER: Just as a
12	point of order, the amendment changes the
13	motion. And so it's an amendment in the
14	nature of a substitute.
15	The motion was to opt out, which is
16	the maintaining of the current system.
17	As it's amended, it's now to adopt
18	zone meters, which was the first motion that
19	we voted on, and which failed.
20	And so because you can't opt out
21	and adopt zone meters. And so, I mean, no
22	shenanigans. I mean, if we're going to take

1	the vote again, let's take the vote again.
2	But I would just want to be really
3	clear that this motion that's now before us is
4	not to opt out. It's to adopt zone meters.
5	And we just need to be really clear about
6	that.
7	COMMISSIONER CARTER: Mr. Tapscott,
8	at this time I cannot accept your friendly
9	amendment to my motion.
10	COMMISSIONER ALLEN: What did he
11	say?
12	CHAIRPERSON SWAIN: He cannot
13	accept this motion from the amendment,
14	Mr. Tapscott.
15	COMMISSIONER TAPSCOTT: I hope your
16	audience cab drivers and residents look
17	to see what's going on up here. This is a
18	shame to our city.
19	We accept one minute an amendment.
20	And then the Chairman to him, and he
21	changes his mind. What are we doing here in
22	this city?
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1	COMMISSIONER CARTER: Excuse me,
2	Mr. Tapscott. Let me answer your question.
3	If the motion still stands to opt
4	out if I reject your friendly amendment,
5	the only thing that stands is to opt out. You
6	can't have it both ways. I can't vote to opt
7	out and then turn around and have you add a
8	friendly amendment that would put something in
9	that we're trying to straighten out.
10	So what we have to do is sorry
11	about the poor choice of words. What we have
12	do now is vote on whether we will recommend to
13	the Mayor to opt out or not.
14	CHAIRPERSON SWAIN: Any further
15	discussion?
16	(No audible response.)
17	CHAIRPERSON SWAIN: Go for the
18	vote, please.
19	MS. THOMPSON: Commissioner Allen?
20	COMMISSIONER ALLEN: No.
21	MS. THOMPSON: Commissioner Baker?
22	COMMISSIONER BAKER: No.
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1	MS. THOMPSON: Commissioner Carter?
2	COMMISSIONER CARTER: Yes.
3	MS. THOMPSON: Commissioner
4	Tapscott?
5	COMMISSIONER TAPSCOTT: Yes.
6	MS. THOMPSON: Commissioner
7	Heinemann?
8	COMMISSIONER HEINEMANN: No.
9	MS. THOMPSON: Commissioner Pahwa?
10	COMMISSIONER PAHWA: No.
11	MS. THOMPSON: Commissioner Travis?
12	COMMISSIONER TRAVIS: I'm going to
13	abstain.
14	MS. THOMPSON: Okay. So we've got
15	one, two, three, four, five nos, two yeses,
16	and one abstention.
17	The motion fails.
18	COMMISSIONER TRAVIS: I'd like to
19	make a motion.
20	CHAIRPERSON SWAIN: Ms. Travis?
21	COMMISSIONER TRAVIS: I'd like to
22	make a motion that we maintain the present
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1	zone system, but that we implement the zone
2	and fare calculator or meter so there will not
3	be a problem with people on tours and new
4	people moving into the city understanding what
5	the zone system is.
6	COMMISSIONER CARTER: Second.
7	CHAIRPERSON SWAIN: We've already
8	had that motion. Are we bringing it forth
9	again?
10	COMMISSIONER CARTER: We're
11	bringing it forth again.
12	COMMISSIONER TRAVIS: We're
13	bringing it back again.
14	CHAIRPERSON SWAIN: Ms. Travis,
15	would you repeat your motion, please?
16	COMMISSIONER TRAVIS: My motion is
17	to maintain the present zone system, but to
18	implement the zone and fare calculator so
19	there will be no question as to whether or not
20	a person is being cheated.
21	CHAIRPERSON SWAIN: Ms. Travis,
22	that motion is the same motion as the last
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1	COMMISSIONER TRAVIS: Yes.
2	MS. THOMPSON: Commissioner Swain?
3	CHAIRPERSON SWAIN: No.
4	MS. THOMPSON: We've got four yes
5	votes for a zone meter, and four no votes.
6	COMMISSIONER BAKER: Mr. Chairman?
7	CHAIRPERSON SWAIN: Mr. Baker?
8	COMMISSIONER BAKER: I'd at least
9	like it on the record, a motion for the
10	adoption of time and meter time and
11	distance meters as the recommendation to the
12	Mayor.
13	COMMISSIONER HEINEMANN: I second
14	that.
15	CHAIRPERSON SWAIN: Any discussion?
16	COMMISSIONER ALLEN: Yes. Same
17	discussion as I had before.
18	Time and distance meters in the
19	District of Columbia do not work for working
20	class people. I will not change that. I want
21	it to be known that we have come up with a
22	win-win situation where you have the meter
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1	which has been voted down twice where you
2	have the meter and you have the zone.
3	To have a time and distance meter
4	is very inconsiderate of people east of the
5	Anacostia River whether it be Ward 8, Ward 7,
6	parts of Ward 6. You have to consider the
7	distance that they have to travel from
8	downtown.
9	I understand that there are some
10	problems in the zoning for residents in Ward
11	2. We would be able to work them out just as

ome ard as we used to have sub-zones in the District of Columbia -- the idea of going two blocks and paying for two zones. Then we can work on reconstructing sub-zones so that problem will no longer be in place.

I will ask my colleagues not to vote to give me and the people who live and work and our seniors on fixed incomes this burden of a zone meter --

(APPLAUSE.)

COMMISSIONER BAKER: Mr. Chairman?

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1	COMMISSIONER ALLEN: a time and
2	distance meter.
3	COMMISSIONER BAKER: Mr. Chairman,
4	I'd like to speak to my motion.
5	Ms. Allen, I agree with you on many
6	of those issues.
7	I would however like to point out
8	that poor people don't just live in Ward 8.
9	They also live in Ward 1, Ward 2, Ward 4, Ward
10	5, Ward 6 and Ward 7.
11	And particularly for those of us in
12	Ward 1, who live in places in the city that
13	don't have Metro, they don't always have
14	accessible bus service.
15	I'm concerned about the Latino
16	woman who gets off at some hotel at 2:00 in
17	the morning and who has to decide how she's
18	going to get home. And that she not have to
19	walk down Irving Street or a dark street at
20	night. And that is an affordable taxi.
21	And that it doesn't have to cost
22	\$9.80 to get from the Capitol Hilton at 16th
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and K up to 17th and Park. I mean, I'm concerned about those issues as well.

And so, I don't want to pit this as it's only people east of the river who are going to change. One of the reasons I supported Mr. Pahwa's original motion, which was to recommend to the Mayor a meter-based system and to allow a 90-day period for us to explore these issues — what a zone should look like, what a fare calculation should look like. All of that was to give us time to do it. But that was voted down.

And so I feel that we need to take a vote on all the options. If we can come back to Pahwa's motion and then address -- maybe it's a hybrid. I've suggested this before. Maybe it's a flat rate east of the river. And then there's a meter in the rest of the city. I mean, I've looked at that. Atlanta has a similar system.

And so, I think that there are options. But if we're going to and we try to

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have a motion that allows for an exploration of options but understanding that we are going to change the system. And that failed.

And so, I don't mind voting this down. But status quo and just saying that we're just going to keep the zones and that it's really only about one part of the city doesn't work.

COMMISSIONER ALLEN: Mr. Chairman?

CHAIRPERSON SWAIN: Ms. Allen?

COMMISSIONER ALLEN: Mr. Baker, I don't think you were listening very closely when I made my statement when I indicated that if there were zone changes that were necessary that we could go back and make those changes. I said that the farthest distance with the meters was east of the river.

I did indicate that there are problems with some of the zones where you go two blocks and pay \$10.00. Those are things that we here at the Commission have to look at and redesign. And that was what I said very

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early on.

So I wasn't trying to pit anyone.

But I was actually stating some factual things

of distance. And so I feel the same way.

A lady getting off at 2:00 o'clock in the morning regardless of where she has to go, needs to be able to afford transportation into her home. So I did mention that at the very beginning of my statement that I still feel that the zone meter cab will service us both well and with proper adjustments to the zones, which have not been adjusted in some time, that we can go back and be able to accomplish what we hear people say. I'm being overcharged. Well, you won't be overcharged. I'm being -- I don't have a receipt. You will have a receipt. You will be able to track where you've been.

Our hack inspectors will be able to look at the receipt and the complaints that we get at the Commission. We don't have a record of where that driver went. And that also will

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help us. That is another reason that I am interested in continuing the zone system, but want a record of where our riders ride.

(APPLAUSE.)

COMMISSIONER TRAVIS: I just want to say that my fellow Commissioners, I don't consider keeping the zone system as a status quo. I was very successful in my working career as a leader. And I don't believe that you necessarily have to go along with what goes on in other cities.

Constantly we've heard that all other cities and the time and distance meters, and so therefore Washington, D.C. is out of shape in terms of us not having time and distance meters, because this whole United States having time and distance meters does not mean in my opinion that we have to go that way.

Now, I've heard from the restaurant industry, from the tourist industry, and from our former Chair who used to say all the time

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that tourists and new people who come into the city do not understand our system. And it's always the same complaint all the time that our system is not understood.

Well, we have a solution to our system not being understood. There is a calculator that registers the zones. It displays what the zones are, and it displays the fare. So you know what's going on in terms of your traveling -- what your cost is going to be.

I told you of an instance where I went to another city that had metered cabs. And the guy rode us around for 20 minutes. We paid what the meter said, and we gave him a tip.

Then when we went to the desk to get a cab to go to a conference -- I was with my mother -- and the lady said you don't have to take a cab. You can walk. She said, you know when you got off at the bus station, well we were two blocks to the left of the bus

1	station. And where you're going is two blocks
2	to the right. That guy rode us around for 20
3	minutes in a time and distance meter.
4	It doesn't solve a problem. It
5	creates a problem. And we have an answer to
6	our zone system. It works for the drivers.
7	It works for the passengers.
8	So it's a matter of not knowing
9	what your fare is going to be, and it's a
0	matter of trying to make it reasonable for
1	everybody, then your answer is the zone fare
12	calculator. And as Commissioner Allen said,
13	if it's a matter of a zone, I'm sure we can
4	work that out.
15	But why just scrap something that
16	has a solution to it? Because other cities
17	have a time and distance meter, and you come
8	to our city and you don't understand, so get
19	rid of it.
20	(APPLAUSE.)
21	CHAIRPERSON SWAIN: Thank you, Ms.
22	Travis.

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1	Mr. Tapscott, are we ready for a
2	vote?
3	COMMISSIONER TAPSCOTT: I think all
4	that's going on here is a lot of confusion up
5	here. I thought that we were over the years
6	there's been the Carson Toney study. He
7	came aboard. He wanted it, and chipped the
8	Commissioners out. There's another study
9	that's been made for whatever worth it is.
10	We're spending all of this money
11	and at this particular time, I thought that we
12	were going to vote on what we were going to
13	recommend to the Mayor.
14	Now, you can't have it every way.
15	If we're going to recommend to the Mayor to
16	opt out, then why wouldn't we give the Mayor
17	an option that we would like to see put in
18	place?
19	And that's very simple. Now we've
20	sat up here over an hour hackling back and
21	forth. And there's been what four, five,
22	six amendments and different ones. We're not

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1	accomplishing anything.
2	Why don't we just look at what we
3	will recommend to the Mayor number one, opt
4	out and recommend to the Mayor an alternative
5	to what would replace?
6	Thank you.
7	CHAIRPERSON SWAIN: Call for the
8	vote, please.
9	COMMISSIONER ALLEN: You can't call
10	for the vote. Somebody else has to call for
11	the vote.
12	MS. THOMPSON: The motion on the
13	floor is for a time and distance meter.
14	COMMISSIONER BAKER: Time and
15	distance question.
16	MS. THOMPSON: Pardon me?
17	CHAIRPERSON SWAIN: Repeat the
18	motion, Mr. Baker.
19	COMMISSIONER BAKER: We recommend
20	to the Mayor the adoption of time and distance
21	meter.
22	CHAIRPERSON SWAIN: Yes. And it
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1	COMMISSIONER ALLEN: I have
2	another.
3	CHAIRPERSON SWAIN: All right,
4	Sandy. Go ahead. I'm sorry, Ms. Allen.
5	COMMISSIONER ALLEN: I'd like to
6	move that we recommend to the Mayor that a GPS
7	meter system be installed in cabs in the
8	District of Columbia.
9	(APPLAUSE.)
10	COMMISSIONER TAPSCOTT: I second
11	that.
12	CHAIRPERSON SWAIN: The motion's
13	been made and seconded.
14	Any questions?
15	COMMISSIONER TRAVIS: Yes.
16	CHAIRPERSON SWAIN: Ms. Travis?
17	COMMISSIONER TRAVIS: My question
18	the GPS system, could I get an explanation
19	on the GPS system? Because it's my
20	understanding that the GPS system can be put
21	in either the time and distance meters or the
22	zone meters.
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1	CHAIRPERSON SWAIN: Ms. Allen, it's
2	your motion.
3	COMMISSIONER ALLEN: It's my
4	motion. And my understanding was that the GPS
5	was what had been used in the study that was
6	done on the zone meter.
7	Do you want me to change it to say
8	the same GPS system that has been used in the
9	zone meters?
10	COMMISSIONER TRAVIS: May I further
11	say that the drivers in New York have been
12	striking for two days because the Mayor there
13	forced them to put the GPS system into their
14	time and distance meters.
15	CHAIRPERSON SWAIN: That's a credit
16	card issue, ma'am.
17	COMMISSIONER ALLEN: I don't know
18	anything about New York, so I can't speak to
19	that. I can only speak to what's happening in
20	the District.
21	CHAIRPERSON SWAIN: Excuse me.
22	Excuse me, Ms. Travis. That's a credit card
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it for the zone meter concept, that's a vote we already had. If you're leaving it more general to leave the question open, that's the question that was the motion that was introduced by Mr. Pahwa. I'd be happy to reconsider that.

My concern with the zone meter system is one of cost, and any system is one of cost, but more so with the zone meter. You would be forced to subscribe to a GPS satellite system. You'd be forced to pay a monthly fee to that. There are any number of other factors that we haven't yet explored.

My concern is that right now there's only one or so companies that provide this. So I can't support forcing the use of a GPS system. There are too many questions around it.

CHAIRPERSON SWAIN: Ms. Allen?

COMMISSIONER ALLEN: I'll change the wording to say GPS system or one similar to that, so that we would not be limited to

1	GPS and other contractors who make systems
2	similar to the GPS would be entitled to be a
3	part of the bid when the city starts to work
4	with the drivers.
5	All of these are details that have
6	not been worked out, on either side on the
7	zone meter or on the time and distance meter.
8	We're still back to whichever way the vote
9	probably goes, there are still issues that
10	have to be worked out. I have said that in
11	each one of my motions that we would have time
12	to work out the logistics on each one of the
13	meters.
14	COMMISSIONER HEINEMANN: So, let me
15	I have one follow-up question.
16	Is the motion would that have
17	been a friendly amendment to Mr. Pahwa's
18	motion?
19	COMMISSIONER ALLEN: No.
20	COMMISSIONER HEINEMANN: I'm
21	confused. I mean, because your saying
22	COMMISSIONER ALLEN: His failed.
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1	COMMISSIONER HEINEMANN: Right.
2	But I'm asking, would that have
3	been an amendment to that? His was a general
4	meter question. We didn't get into specifics.
5	Now you're offering a motion that
6	goes to use of a GPS system. Are you not
7	recommending the type of system?
8	COMMISSIONER ALLEN: I said in my
9	motion
10	COMMISSIONER HEINEMANN: I just
11	want to be clear.
12	COMMISSIONER ALLEN: that it was
13	the zone meter.
14	COMMISSIONER HEINEMANN: Okay. Got
15	you. So that's the same question we had
16	before.
17	COMMISSIONER TAPSCOTT: Let me
18	clear up something with some of the
19	Commissioners.
20	CHAIRPERSON SWAIN: Excuse me, sir.
21	Have a seat, please. Thank you.
22	COMMISSIONER ALLEN: It's on the
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1	floor.
2	COMMISSIONER HEINEMANN: Call for
3	the question.
4	COMMISSIONER ALLEN: He's going to
5	call for the question.
6	COMMISSIONER TAPSCOTT: And I had
7	my hand up to respond to Mr. Heinemann.
8	CHAIRPERSON SWAIN: They've called
9	for the question.
10	COMMISSIONER ALLEN: But he has an
11	opportunity
12	COMMISSIONER TAPSCOTT: I've read
13	this thing
14	CHAIRPERSON SWAIN: They've called
15	for sir, they've called for the question.
16	COMMISSIONER TAPSCOTT: You all can
17	see what's happening up here.
18	MS. THOMPSON: Commissioner Allen?
19	COMMISSIONER ALLEN: Yes.
20	MS. THOMPSON: Commissioner Baker?
21	COMMISSIONER BAKER: No.
22	MS. THOMPSON: Commissioner Carter?
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1	COMMISSIONER CARTER: No.
2	MS. THOMPSON: Commissioner
3	Tapscott?
4	COMMISSIONER TAPSCOTT: Yes.
5	MS. THOMPSON: Commissioner
6	Heinemann?
7	COMMISSIONER HEINEMANN: No.
8	MS. THOMPSON: Commissioner Pahwa?
9	COMMISSIONER PAHWA: No.
10	MS. THOMPSON: Commissioner Travis?
11	COMMISSIONER TRAVIS: Yes.
12	MS. THOMPSON: Commissioner Swain?
13	CHAIRPERSON SWAIN: Yes.
14	COMMISSIONER ALLEN: The vote is?
15	CHAIRPERSON SWAIN: Four, four.
16	Mr. Pahwa, you have the floor, sir.
17	State your motion, sir.
18	COMMISSIONER PAHWA: My motion is
19	again the same one I asked before that we
20	should give to the Mayor for a general meter
21	and let him give us 90 days to decide which
22	way we should go.
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My discussion is --

CHAIRPERSON SWAIN: Hold on -- Ms.

Travis? Ms. Travis?

COMMISSIONER TRAVIS: Well, I was just going to say that we're going to send meters, I think Mr. Pahwa is saying that, I believe, that he would recommend that we send information on both -- that we recommend both meters -- both the time and distance meters and the zone and fare meters to the Mayor.

And I would just like to make a friendly amendment that we're sure that when we talk about meters, that if that's the recommendation that it's clarified that both would be sent to the Mayor.

CHAIRPERSON SWAIN: Ms. Travis, I can assure you that all information concerning whatever types of meters that are available will be sent forth, and each Commissioner will have an opportunity to see that information before it is sent forth.

1	Mr. Tapscott, I believe you said
2	there was some unreadiness.
3	COMMISSIONER TAPSCOTT: Yes.
4	I think the motion reads whether
5	it's 60 days or 90 days for the Mayor to make
6	a decision. Is that the way I understand it?
7	CHAIRPERSON SWAIN: No, sir. What
8	the motion said is that we would send the
9	Mayor a recommendation to put meters in the
10	vehicles in the taxicabs licensed in the
11	District of Columbia, and within a period of
12	90 days, send him all additional information
13	concerning the types of meters that are
14	available at this time.
15	COMMISSIONER TAPSCOTT: Well, my
16	question would be or what my understanding
17	would be that by the order that was signed by
18	the President of the United States, the
19	Mayor's got to make a decision by the first of
20	the month. Are we trying to change it?
21	CHAIRPERSON SWAIN: Mr. Tapscott,
22	we are making a recommendation to the Mayor.
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1	The only thing the Mayor has to do is make his
2	decision either to opt out or to accept the
3	recommendation. Anything after that is
4	strictly up to the Mayor and up to whatever
5	arrangements that he makes.
6	COMMISSIONER TAPSCOTT: I agree
7	with you. So why are we talking about six
8	months?
9	CHAIRPERSON SWAIN: We're not
10	talking about six months.
11	COMMISSIONER TAPSCOTT: That's what
12	the motion is.
13	CHAIRPERSON SWAIN: No, sir. The
14	motion was that within 90 days after sending
15	him the recommendation that all pertinent
16	information that we can find having to do with
17	any types of meters be forwarded to the
18	Mayor's Office for his informational purposes.
19	COMMISSIONER BAKER: And may I be
20	heard
21	CHAIRPERSON SWAIN: Yes.
22	COMMISSIONER BAKER: I'd like to
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thank Mr. Pahwa for accepting the amendment.

And the purpose in the 90 days is today -- in my view -- to do two things. One is the Mayor's decision is either to opt out and maintain the current system, or to adopt meters. And the recommendation we're sending to the Mayor is to adopt meters.

What we are not prepared to do today is to give him further details about the meter systems. We can't give any implementation issues. We can't give cost We don't know the impact industry itself. If we adopt zone meters, there may be zone boundary issues that still need to be addressed.

My amendment was simply to give us the 90 days to go further through those implementation issues and those questions. It could take six months. It could nine months.

What I don't want to see, however, is the Commission not diligently and very quickly moving to address some of those

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And so -- I mean, we've had a year to just look at the question of whether even to recommend meters. And so I wanted to put a time deadline on us that we then develop a work plan and we look at how we're going to answer those essential questions.

And so that's all that it was meant to do, Mr. Tapscott.

CHAIRPERSON SWAIN: Mr. Tapscott, I see your hand up, sir.

COMMISSIONER TAPSCOTT: You know,
I'm sort of surprised. We sat here for two
hours almost and listened to the drivers and
some of them from the public. And it's all so
certain that we do not want the time and
distance meters. That's what I understood
this public to say.

And we've sat here now for an hour and a half trying to wrangle anything else out of it when all we need to do is make a recommendation to the Mayor to opt out.

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1	CHAIRPERSON SWAIN: Mr. Tapscott
	<u>-</u>
2	
3	motion failed.
4	CHAIRPERSON SWAIN: That motion
5	failed.
6	COMMISSIONER HEINEMANN: Can we
7	call the question?
8	CHAIRPERSON SWAIN: The question's
9	been called.
10	MS. THOMPSON: Commissioner Allen?
11	COMMISSIONER ALLEN: No.
12	COMMISSIONER TAPSCOTT: Please
13	state the motion.
14	COMMISSIONER ALLEN: State the
15	motion, please.
16	CHAIRPERSON SWAIN: State the
17	motion, please.
18	MS. THOMPSON: I think you better
19	say it.
20	CHAIRPERSON SWAIN: Okay. The
21	motion is to recommend to the Mayor that
22	meters be installed in taxicabs that are
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1	licensed in the District of Columbia.
2	COMMISSIONER ALLEN: It's the same
3	motion.
4	CHAIRPERSON SWAIN: Please?
5	That meters be installed in the
6	taxicabs licensed in the District of Columbia
7	and within a 90-day period, all pertinent
8	information that this Commission can find
9	insofar as types of meters, that information
10	will be forwarded to the Mayor for his
11	consideration or to help him make further
12	decisions.
13	COMMISSIONER PAHWA: That is
14	correct.
15	CHAIRPERSON SWAIN: Okay. Let's
16	call the roll.
17	MS. THOMPSON: Commissioner Allen?
18	COMMISSIONER ALLEN: No.
19	MS. THOMPSON: Commissioner Baker?
20	COMMISSIONER BAKER: Yes.
21	MS. THOMPSON: Commissioner Carter?
22	COMMISSIONER CARTER: No.
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1	MS. THOMPSON: Commissioner
2	Tapscott?
3	COMMISSIONER TAPSCOTT: No.
4	MS. THOMPSON: Commissioner
5	Heinemann?
6	COMMISSIONER HEINEMANN: Yes.
7	MS. THOMPSON: Commissioner Pahwa?
8	COMMISSIONER PAHWA: Yes.
9	MS. THOMPSON: Commissioner Travis?
10	COMMISSIONER TRAVIS: No.
11	MS. THOMPSON: Commissioner Swain?
12	CHAIRPERSON SWAIN: Yes.
13	Four, four again.
14	COMMISSIONER ALLEN: Mr. Chairman?
15	CHAIRPERSON SWAIN: Yes, ma'am, Ms.
16	Allen?
17	COMMISSIONER ALLEN: Mr. Chairman,
18	I think I would like to recommend that we send
19	a letter to the Mayor letting him know that
20	the Commission at this time is unready to make
21	a recommendation. It's truly split down the
22	middle. We will be here until next week with
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1	a four, four vote. And to ask the Mayor if he
2	would give an extension of time to gather
3	other information so that
4	COMMISSIONER HEINEMANN: Can we
5	move to adjourn?
6	CHAIRPERSON SWAIN: No, I'm not
7	COMMISSIONER HEINEMANN: I have a
8	motion to adjourn.
9	CHAIRPERSON SWAIN: No. I'm not
10	going to go listen to
11	COMMISSIONER ALLEN: But you can't
12	deny a motion to adjourn.
13	COMMISSIONER HEINEMANN: I mean,
14	it's split. Do we need to vote on a motion
15	that says we're unprepared to provide
16	anything? The record speaks for itself. We
17	can adjourn, I think.
18	COMMISSIONER CARTER: We can
19	adjourn on the split.
20	COMMISSIONER HEINEMANN: Yes.
21	We're split. That's the way it is.
22	I mean, I'm not unready. Let's
1119 1120 1121 1122	NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 www.nealrgross.com

1	just adjourn. I mean, a simple recommendation
2	to go to meters failed.
3	I don't think there's anything
4	left. We've been through everything.
5	COMMISSIONER CARTER: I think I
6	have one for you. Let me try this carefully
7	worded.
8	CHAIRPERSON SWAIN: I'm sorry. Mr.
9	Carter wants to Mr. Carter, go ahead, sir.
10	COMMISSIONER CARTER: In our
11	language or in the language that was sent to
12	us, the word meters is used. According to
13	DCMR 31, 602.1, the word meters are used in
14	zone only, or the recommendation from 1990 was
15	zone only. There's another book that I need
16	37. whatever that discusses this.
17	My recommendation would be that we
18	word our recommendation to the Mayor not as
19	blank, but as 1) Mr. Mayor, our recommendation
20	is that we take a look at this. You have the
21	option to opt out. And then we would go to
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meters.

1	CHAIRPERSON SWAIN: Could you
2	repeat that please, sir?
3	COMMISSIONER CARTER: The first
4	order would be my recommendation or that our
5	recommendation be to the Mayor that 1) since
6	he can opt out, to opt out. If his choice is
7	not to opt out
8	COMMISSIONER ALLEN: That failed.
9	COMMISSIONER HEINEMANN: That
10	failed.
11	COMMISSIONER CARTER: Yes, I know.
12	But let's
13	COMMISSIONER PAHWA: Let's word
14	again.
15	COMMISSIONER HEINEMANN: Is there a
16	motion on the floor?
17	CHAIRPERSON SWAIN: Hold on. Let
18	him finish his train of thought.
19	COMMISSIONER CARTER: The thing of
20	it is, we can't go away from here if we
21	adjourn, the letter reads in blank, we're
22	split.
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1	COMMISSIONER BAKER: Which we are.
2	COMMISSIONER HEINEMANN: Which we
3	are.
4	COMMISSIONER CARTER: Which we are.
5	Insistence upon one type of meter
6	or another, I
7	COMMISSIONER ALLEN: It all looks
8	
9	CHAIRPERSON SWAIN: Excuse me.
10	He's speaking.
11	COMMISSIONER CARTER: I would
12	simply send him the letter explaining that's
13	what we are. We are split. We are very
14	split.
15	And the look is
16	COMMISSIONER HEINEMANN: Is there a
17	motion?
18	COMMISSIONER CARTER: The motion
19	would be or the motion is first
20	recommendation to be made opt out. The second
21	recommendation that we take a look at the word
22	meters, as it pertains to our already in place
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1	regulation, which is
2	COMMISSIONER PAHWA: That's why it
3	said general meter.
4	COMMISSIONER CARTER: Just general
5	meters?
6	COMMISSIONER PAHWA: General
7	meters.
8	COMMISSIONER CARTER: General?
9	COMMISSIONER ALLEN: Madam General
10	Counsel, what is the regulation that is
11	already on the books in reference to meters?
12	Could you read it so that we can know exactly
13	what this regulation is before we vote?
14	MS. THOMPSON: Section 602 is
15	titled, "Meters". And Section 602.1 states,
16	"A taxicab may be equipped with a device that
17	computes fares based on the zone charges set
18	forth in Appendix 8-2, mechanically or
19	electronically upon notifying the Commission
20	of its use."
21	COMMISSIONER ALLEN: It's already
22	in our regulations. It's already there.
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1	Could we make a recommendation to
2	the Mayor that as Mr. Carter says that he goes
3	by what is already written in our regulations?
4	There has not been an amendment to the regs.
5	It has not been changed. And it's already law
6	which would be where we should vote to adopt
7	what is already and you don't have to adopt
8	it to just recommend that the Mayor look at
9	Section 50 or 60 whatever it is
10	and we will forward it. Since it's already
11	there.
12	MS. THOMPSON: I do need to
13	clarify. This requirement that is this
14	regulation that is in the 31 DCMR does not
15	require that this device be installed. It
16	just says a taxicab may be equipped.
17	COMMISSIONER ALLEN: Well, why do
18	we not need to change the word and amend that
19	to say, "shall be equipped?"
20	COMMISSIONER HEINEMANN: Can I
21	speak to that?
22	COMMISSIONER ALLEN: So could we
1149 1150 1151 1152	NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 www.nealrgross.com

1	change this
2	COMMISSIONER HEINEMANN: Can I
3	speak to that, please?
4	COMMISSIONER ALLEN: This way it
5	will say "shall be equipped." And we have to
6	go back and vote it out of the Commission.
7	CHAIRPERSON SWAIN: Ms. Thompson?
8	MS. THOMPSON: I just wanted to
9	clarify, because there was some confusion from
10	the audience that the Council has to do this.
11	No. It's just a rulemaking by the Commission
12	that would have to go through the rulemaking
13	process, meaning it would have to be proposed.
14	There would have to be a public hearing. And
15	then final decision.
16	COMMISSIONER HEINEMANN: Can I
17	speak to that, please?
18	CHAIRPERSON SWAIN: Yes, sir, Mr.
19	Heinemann.
20	COMMISSIONER HEINEMANN: From what
21	I understand, the D.C. Code, I think I would
22	ask Ms. Thompson to look at this. I think
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says	the Co	mmiss	ion sh	nall	have	no	aut	hor	ity	to
estab	olish t	the me	etered	syst	tem	with	out	a	60-d	lay
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That means I would -- I submit to you that what in fact a zone meter is in fact a meter. Call it by any other name, a meter is a meter. It measures where you begin, where you end.

believe Ι if you're going mandate that you go to a zone meter system, I believe that legislated language requires 60day Council review. And I just ask that we hold off until you have further time to look into that. Thank you.

> CHAIRPERSON SWAIN: Ms. Allen?

COMMISSIONER ALLEN: Okay. Recommendation to the Mayor again is that we use 602.1 as his guide to his decision as of the review period of just mentioned from Mr. Heinemann 50 I'm not good remembering the numbers if I don't write them

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1	down. And then he can rule from there.
2	We recommend that the Mayor review
3	and accept the already written regulation as
4	to Council review of 60 days.
5	Can I get a second?
6	COMMISSIONER CARTER: Second.
7	CHAIRPERSON SWAIN: Mr. Carter
8	seconded.
9	Mr. Baker?
10	COMMISSIONER BAKER: I'd like to
11	offer an amendment to that.
12	The current language in 602.1 says,
13	"Based on the zone charges set forth." And
14	those are the zone charges and establishment
15	of the zones that we already have.
16	Ms. Allen has already acknowledged
17	
18	that those zones may not be the best system.
	And so I would offer an amendment that would also include in this based on further review
19	
20	of the zone system of the District.
21	COMMISSIONER ALLEN: After further
22	review of the zone system, or after further
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1	review of the zone meter. The zone system
2	takes out the whole system.
3	We are talking about realignment of
4	some of the zones.
5	COMMISSIONER CARTER: Whatever word
6	is acceptable I mean, by what I mean, we
7	need to look at the fare rate and the distance
8	measures of the zoning.
9	COMMISSIONER ALLEN: I will accept
10	that as a friendly amendment.
11	CHAIRPERSON SWAIN: Question? No
12	further questions?
13	(No audible response.)
14	COMMISSIONER TAPSCOTT: I am really
15	confused. I am confused.
16	Aren't we here to vote a
17	recommendation to the Mayor to opt out?
18	COMMISSIONER ALLEN: No.
19	CHAIRPERSON SWAIN: No.
20	COMMISSIONER BAKER: No.
21	COMMISSIONER TAPSCOTT: Isn't that
22	our purpose here?
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1	COMMISSIONER ALLEN: No.
2	CHAIRPERSON SWAIN: No.
3	COMMISSIONER BAKER: No.
4	CHAIRPERSON SWAIN: And you keep
5	saying that. We keep telling you no.
6	COMMISSIONER ALLEN: That's yours,
7	not ours.
8	COMMISSIONER TAPSCOTT: Well, what
9	did the President sign? Is it in the order
10	that the Mayor has a right to opt out? It
11	left it up to the Mayor to opt out. And I
12	feel that my recommendation to the Mayor is
13	either don't opt out or opt out.
14	CHAIRPERSON SWAIN: Question?
15	(No audible response.)
16	COMMISSIONER ALLEN: I call for the
17	vote.
18	MS. THOMPSON: Commissioner Allen?
19	COMMISSIONER ALLEN: Yes.
20	COMMISSIONER TAPSCOTT: What's the
21	vote on?
22	COMMISSIONER ALLEN:
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1	We're voting on what's already on the book.
2	MS. THOMPSON: That the Mayor
3	accept the language in 602.1 based on further
4	review of zone rates and boundaries.
5	COMMISSIONER PAHWA: Amendment to
6	that
7	COMMISSIONER CARTER: Second.
8	COMMISSIONER ALLEN: Okay. It's
9	been moved and seconded.
10	MS. THOMPSON: All right.
11	Commissioner Allen?
12	COMMISSIONER ALLEN: Yes.
13	MS. THOMPSON: Commissioner Baker?
14	COMMISSIONER BAKER: Present.
15	CHAIRPERSON SWAIN: Is that a yes
16	or a no?
17	COMMISSIONER BAKER: It's a yes.
18	MS. THOMPSON: Commissioner Carter?
19	COMMISSIONER CARTER: Yes.
20	MS. THOMPSON: Commissioner
21	Tapscott?
22	COMMISSIONER TAPSCOTT: Yes.
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1	MS. THOMPSON: Commissi	oner
2	Heinemann?	
3	COMMISSIONER HEINEMANN: Abstai	n.
4	MS. THOMPSON: Commissioner Pah	ıwa?
5	COMMISSIONER PAHWA: Abstain.	
6	MS. THOMPSON: Commissioner Trav	ris?
7	COMMISSIONER TRAVIS: Yes.	
8	MS. THOMPSON: Commissioner Swa	nin?
9	CHAIRPERSON SWAIN: Yes.	
10	(APPLAUSE.)	
11	COMMISSIONER HEINEMANN: Motio	n to
12	adjourn? Motion to adjourn?	
13	COMMISSIONER ALLEN: I move	that
14	this meeting be adjourned.	
15	COMMISSIONER HEINEMANN: Second	d.
16	CHAIRPERSON SWAIN: It is 2	2:15.
17	The meeting is adjourned.	
18	(Whereupon, at 2:15 p.m.,	the
19	regular meeting was concluded.)	

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